

### 1. What area are you from?

|                                 |   | Response Percent | Response Count |
|---------------------------------|---|------------------|----------------|
| Asia                            |  | 13.7%            | 52             |
| Europe                          |  | 31.3%            | 119            |
| <b>North America</b>            |  | <b>51.3%</b>     | <b>195</b>     |
| Africa                          |  | 1.1%             | 4              |
| Latin America/Caribbean         |  | 0.3%             | 1              |
| Australia/New Zealand (Oceania) |  | 2.4%             | 9              |
| <b>answered question</b>        |   |                  | <b>380</b>     |
| <b>skipped question</b>         |   |                  | <b>1</b>       |

### 2. Approximately how many IETF meetings have you attended (including this one)?

|                          |   | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| 1                        |  | 8.4%             | 32             |
| 2 - 5                    |  | 20.3%            | 77             |
| 6 - 10                   |  | 15.8%            | 60             |
| >10                      |  | 55.5%            | 211            |
| <b>answered question</b> |   |                  | <b>380</b>     |
| <b>skipped question</b>  |   |                  | <b>1</b>       |

### 3. Are you (check all that apply.)

|   |                          | Response Percent | Response Count |
|---|--------------------------|------------------|----------------|
| IESG member                                 | <input type="checkbox"/> | 4.1%             | 10             |
| IAB member                                  | <input type="checkbox"/> | 2.5%             | 6              |
| IRSG Member                                 | <input type="checkbox"/> | 2.9%             | 7              |
| IAOC member                                 | <input type="checkbox"/> | 0.8%             | 2              |
| Nomcom member                               | <input type="checkbox"/> | 2.9%             | 7              |
| Working Group chair                         | <input type="checkbox"/> | 35.7%            | 87             |
| <b>Author of active working group draft</b> | <input type="checkbox"/> | <b>80.3%</b>     | <b>196</b>     |
| Full Time Student                           | <input type="checkbox"/> | 3.7%             | 9              |
| <b>answered question</b>                    |                          |                  | <b>244</b>     |
| <b>skipped question</b>                     |                          |                  | <b>137</b>     |

### 4. When were you born?

|                          |                          | Response Percent | Response Count |
|--------------------------|--------------------------|------------------|----------------|
| Before 1950              | <input type="checkbox"/> | 5.6%             | 21             |
| 1950 - 1960              | <input type="checkbox"/> | 20.7%            | 78             |
| 1961 - 1970              | <input type="checkbox"/> | 31.9%            | 120            |
| <b>1971 - 1980</b>       | <input type="checkbox"/> | <b>35.6%</b>     | <b>134</b>     |
| After 1980               | <input type="checkbox"/> | 6.1%             | 23             |
| <b>answered question</b> |                          |                  | <b>376</b>     |
| <b>skipped question</b>  |                          |                  | <b>5</b>       |

## 5. Did you attend IETF 77 in Anaheim?

|                          |  | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Yes, on a Day Pass       |  | 5.8%             | 22             |
| Yes                      |  | 93.4%            | 355            |
| No                       |  | 0.8%             | 3              |
| <b>answered question</b> |  |                  | <b>380</b>     |
| <b>skipped question</b>  |  |                  | <b>1</b>       |

## 6. Which days did you attend?

|                          |  | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Sunday                   |  | 23.3%            | 88             |
| Monday                   |  | 46.3%            | 175            |
| Tuesday                  |  | 44.2%            | 167            |
| Wednesday                |  | 43.1%            | 163            |
| Thursday                 |  | 39.9%            | 151            |
| Friday                   |  | 22.0%            | 83             |
| All                      |  | 56.6%            | 214            |
| <b>answered question</b> |  |                  | <b>378</b>     |
| <b>skipped question</b>  |  |                  | <b>3</b>       |

## 7. How long did your travel to the meeting take?

|                          |   | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| < 5 hours                |  | 20.3%            | 73             |
| 5 to 10 hours            |  | 29.5%            | 106            |
| <b>11 to 20 hours</b>    |  | <b>36.8%</b>     | <b>132</b>     |
| > 20 hours               |  | 13.4%            | 48             |
| <b>answered question</b> |   |                  | <b>359</b>     |
| <b>skipped question</b>  |   |                  | <b>22</b>      |

## 8. Did you attend IETF 77 in Anaheim on a Visa?

|                          |  | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| Yes                      |   | 12.5%            | 45             |
| <b>No</b>                |  | <b>87.5%</b>     | <b>314</b>     |
| <b>answered question</b> |  |                  | <b>359</b>     |
| <b>skipped question</b>  |  |                  | <b>22</b>      |

**9. How would you rate the wireless service, the NOC, help desk and terminal room.**

|               | Did Not Use        | Unsatisfactory | Neutral    | Satisfactory       | Exceeded Expectations | Rating Average | Rating Count |
|---------------|--------------------|----------------|------------|--------------------|-----------------------|----------------|--------------|
| Wireless      | 0.3% (1)           | 13.7% (49)     | 17.9% (64) | <b>53.6% (192)</b> | 14.5% (52)            | 3.68           |              |
| NOC           | <b>75.2% (261)</b> | 1.4% (5)       | 6.9% (24)  | 12.4% (43)         | 4.0% (14)             | 1.69           |              |
| Help Desk     | <b>76.0% (266)</b> | 0.6% (2)       | 4.3% (15)  | 12.3% (43)         | 6.9% (24)             | 1.73           |              |
| Terminal Room | <b>62.6% (219)</b> | 1.7% (6)       | 5.7% (20)  | 26.9% (94)         | 3.1% (11)             | 2.06           |              |

Explain any dissatisfaction

answered question

skipped question

**10. How would you rate WebEx use onsite?**

|              | Did Not Use        | Unsatisfactory | Neutral   | Satisfactory | Exceeded Expectations | Rating Average | Rating Count |
|--------------|--------------------|----------------|-----------|--------------|-----------------------|----------------|--------------|
| WebEx onsite | <b>84.9% (303)</b> | 5.0% (18)      | 5.6% (20) | 4.2% (15)    | 0.3% (1)              | 1.30           |              |

Suggestions for Improvement

answered question

skipped question

**11. Should WebEx support be expanded to additional meeting rooms for future meetings?**

|                   |   | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes               |  | 37.7%            | 116            |
| No                |  | 7.8%             | 24             |
| Maybe             |  | 54.5%            | 168            |
|                   | Comment   |                  | 52             |
| answered question |   |                  | 308            |
| skipped question  |   |                  | 73             |

**12. At the Thursday Plenary a transcriptionist was used to project a real time transcription of the speaker's presentations on screens at the front of the room. If you attended was this useful to you?**

|                               | Did not attend     | Not Useful    | Neutral       | Useful        | Very Helpful | Rating Average | Rating Count |
|-------------------------------|--------------------|---------------|---------------|---------------|--------------|----------------|--------------|
| Plenary Transcription Service | 30.0%<br>(107)     | 13.4%<br>(48) | 24.1%<br>(86) | 26.1%<br>(93) | 6.4% (23)    | 2.66           | 357          |
|                               | Why was it useful? |               |               |               |              |                | 68           |
| answered question             |                    |               |               |               |              |                | 357          |
| skipped question              |                    |               |               |               |              |                | 24           |

**13. The IAOC uses survey results in its evaluation of the meeting venue's performance. How would you rate the following?**

|                             | Did not use | Unsatisfactory | Neutral    | Satisfactory       | Exceeded Expectations | Rating Average | Rating Count |
|-----------------------------|-------------|----------------|------------|--------------------|-----------------------|----------------|--------------|
| Internet service in my room | 23.1% (82)  | 10.1% (36)     | 8.2% (29)  | <b>50.7% (180)</b> | 7.9% (28)             | 3.10           |              |
| Meeting facilities          | 2.8% (10)   | 2.0% (7)       | 12.4% (44) | <b>69.9% (248)</b> | 13.0% (46)            | 3.88           |              |
| Hotel Staff                 | 9.9% (35)   | 1.4% (5)       | 18.1% (64) | <b>60.5% (214)</b> | 10.2% (36)            | 3.60           |              |
| Food and beverage           | 2.3% (8)    | 9.0% (32)      | 26.8% (95) | <b>48.3% (171)</b> | 13.6% (48)            | 3.62           |              |

Explain any dissatisfaction

**answered question**

**skipped question**

## 14. How would you rate the following?

|                               | Did not use        | Unsatisfactory | Neutral    | Satisfactory       | Exceeded Expectations | Rating Average | Rating Count |
|-------------------------------|--------------------|----------------|------------|--------------------|-----------------------|----------------|--------------|
| Audio visual equipment        | 12.1% (43)         | 1.1% (4)       | 11.5% (41) | <b>68.7% (244)</b> | 6.5% (23)             | 3.56           |              |
| Power strips availability     | 4.2% (15)          | 2.8% (10)      | 9.6% (34)  | <b>65.3% (231)</b> | 18.1% (64)            | 3.90           |              |
| Secretariat staff             | 28.7% (102)        | 0.3% (1)       | 3.4% (12)  | <b>42.5% (151)</b> | 25.1% (89)            | 3.35           |              |
| Registration experience       | 0.8% (3)           | 0.3% (1)       | 3.4% (12)  | <b>70.9% (251)</b> | 24.6% (87)            | 4.18           |              |
| Letter of Invitation handling | <b>82.8% (294)</b> | 0.3% (1)       | 2.5% (9)   | 9.9% (35)          | 4.5% (16)             | 1.53           |              |
| Visa processing               | <b>90.1% (318)</b> | 0.3% (1)       | 2.3% (8)   | 4.8% (17)          | 2.5% (9)              | 1.29           |              |

Explain any dissatisfaction

answered question

skipped question

## 15. How would you rate the meeting Program Book? <http://www.ietf.org/meeting/77/meeting-packet.pdf>

|              | Did not use | Unsatisfactory | Neutral    | Satisfactory       | Exceeded Expectations | Rating Average | Rating Count |
|--------------|-------------|----------------|------------|--------------------|-----------------------|----------------|--------------|
| Program Book | 38.1% (134) | 1.7% (6)       | 11.4% (40) | <b>44.6% (157)</b> | 4.3% (15)             | 2.75           |              |

Suggestions for Improvement

answered question

skipped question

**16. Multiple email lists and aliases were used to get feedback and communicate to attendees. These include NOC@ietf.org to report network issues, mtd@ietf.org to report non-network meeting problems and provide feedback, 77All@ietf.org for one way admin info and the 77Attendees@ietf.org list to share info among attendees. How would you rate their usefulness?**

|                   | Did Not Use        | Unsatisfactory | Neutral    | Satisfactory       | Exceeded Expectations | Rating Average | Rating Count |
|-------------------|--------------------|----------------|------------|--------------------|-----------------------|----------------|--------------|
| NOC Ticket System | <b>88.7% (315)</b> | 1.7% (6)       | 3.4% (12)  | 5.1% (18)          | 1.1% (4)              | 1.28           |              |
| mtd@ietf.org      | <b>93.2% (330)</b> | 0.3% (1)       | 3.1% (11)  | 3.1% (11)          | 0.3% (1)              | 1.17           |              |
| 77All             | 23.5% (83)         | 0.8% (3)       | 15.3% (54) | <b>56.7% (200)</b> | 3.7% (13)             | 3.16           |              |
| 77Attendees       | 17.8% (63)         | 3.1% (11)      | 19.5% (69) | <b>56.7% (200)</b> | 2.8% (10)             | 3.24           |              |

Suggestions for Improvement

answered question

skipped question

**17. The EDU Team arranged for the following classes during the meeting. Were these classes useful to you?**

|                     | Did not attend     | Unsatisfactory | Neutral   | Satisfactory | Exceeded Expectations | Rating Average | Ratio |
|---------------------|--------------------|----------------|-----------|--------------|-----------------------|----------------|-------|
| Newcomers Training  | <b>92.9% (327)</b> | 0.0% (0)       | 1.7% (6)  | 4.3% (15)    | 1.1% (4)              | 1.21           |       |
| Document Life Cycle | <b>94.8% (331)</b> | 0.0% (0)       | 2.0% (7)  | 2.3% (8)     | 0.9% (3)              | 1.14           |       |
| Security            | <b>93.2% (327)</b> | 0.3% (1)       | 1.7% (6)  | 2.8% (10)    | 2.0% (7)              | 1.20           |       |
| Nat & Nat Traversal | <b>85.9% (304)</b> | 0.0% (0)       | 3.4% (12) | 7.6% (27)    | 3.1% (11)             | 1.42           |       |

Suggestions for Future Tutorials

answered question

skipped question

**18. How do you rate the Plenaries?**

|                            | Did not attend     | Unsatisfactory | Neutral    | Satisfactory       | Exceeded Expectations | Rating Average | Ratio |
|----------------------------|--------------------|----------------|------------|--------------------|-----------------------|----------------|-------|
| Wednesday (Administrative) | <b>39.3% (139)</b> | 3.1% (11)      | 21.2% (75) | 33.3% (118)        | 3.1% (11)             | 2.58           |       |
| Thursday (Technical)       | 33.1% (117)        | 1.4% (5)       | 14.2% (50) | <b>35.4% (125)</b> | 15.9% (56)            | 2.99           |       |

Suggestions for Improvement

answered question

skipped question

19. Registrants were provided an opportunity to provide a link to a profile, like Facebook, LinkedIn, corporate, personal website or blog, for the purpose of improving our knowledge of one another and furthering relationships. Did you provide a profile link?

|                   |  | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Yes               |   | 26.1%            | 93             |
| No                |  | 73.9%            | 264            |
| answered question |  |                  | 357            |
| skipped question  |  |                  | 24             |

20. Did you review any profiles?

|                   |  | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Yes               |     | 13.2%            | 47             |
| No                |  | 86.8%            | 310            |
| answered question |  |                  | 357            |
| skipped question  |  |                  | 24             |

21. How would you evaluate the usefulness of the Profiles?

|                   |   | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Did Not Use       |  | 56.5%            | 200            |
| Not useful        |  | 6.8%             | 24             |
| Neutral           |  | 22.0%            | 78             |
| Useful            |  | 12.4%            | 44             |
| Very informative  |  | 2.3%             | 8              |
| answered question |   |                  | 354            |
| skipped question  |   |                  | 27             |

**22. Sessions have been added to Friday afternoons to provide more session time for working groups. If something that you are interested in is scheduled on Friday afternoon, would you attend?**

|     |  | Response Percent | Response Count |
|-----|--|------------------|----------------|
| Yes |  | 71.8%            | 224            |
| No  |   | 28.2%            | 88             |
|     | Maybe:   |                  | 71             |
|     | answered question  |                  | 312            |
|     | skipped question   |                  | 69             |

**23. Did you attend a Friday afternoon session at IETF 77?**

|     |   | Response Percent | Response Count |
|-----|---|------------------|----------------|
| Yes |  | 38.5%            | 138            |
| No  |  | 61.5%            | 220            |
|     | answered question   |                  | 358            |
|     | skipped question  |                  | 23             |

**24. Tell us what changes you would like at the Meetings.**

|                   | Response Count |
|-------------------|----------------|
|                   | 95             |
| answered question | 95             |
| skipped question  | 286            |

### 25. Will you be attending IETF 78 in Maastricht hosted by SIDN?

|                   |  | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Yes               |  | 61.6%            | 220            |
| No                |  | 7.3%             | 26             |
| Undecided         |  | 31.1%            | 111            |
| answered question |  |                  | 357            |
| skipped question  |  |                  | 24             |

### 26. Will you be attending IETF 79 in Beijing hosted by Tsinghua University?

|                   |  | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Yes               |  | 40.2%            | 144            |
| No                |  | 18.2%            | 65             |
| Undecided         |  | 41.6%            | 149            |
| answered question |  |                  | 358            |
| skipped question  |  |                  | 23             |

### 27. Will you be attending IETF 80 in Prague?

|                   |  | Response Percent | Response Count |
|-------------------|--|------------------|----------------|
| Yes               |  | 47.8%            | 171            |
| No                |  | 4.5%             | 16             |
| Undecided         |  | 47.8%            | 171            |
| answered question |  |                  | 358            |
| skipped question  |  |                  | 23             |

**28. If you did not attend IETF 77, why not? (Check all that apply.)**

|                        |  | Response Percent  | Response Count |
|------------------------|--|-------------------|----------------|
| Agenda not relevant    |  | 0.0%              | 0              |
| Expense                |  | 0.0%              | 0              |
| Distance               |  | 0.0%              | 0              |
| Location               |  | 0.0%              | 0              |
| Corporate decision     |  | 0.0%              | 0              |
| Could not get a Visa   |  | 0.0%              | 0              |
| Other (please specify) |  | 100.0%            | 1              |
|                        |  | answered question | 1              |
|                        |  | skipped question  | 380            |

**29. Did you participate in one or more sessions from another location using the Jabber room and/or audio streaming?**

|     |   | Response Percent  | Response Count |
|-----|---|-------------------|----------------|
| Yes |  | 50.0%             | 1              |
| No  |  | 50.0%             | 1              |
|     |   | answered question | 2              |
|     |   | skipped question  | 379            |

**30. How would you rate the audio streaming and Jabber rooms in support of your participation**

|                   | Did Not Use | Unsatisfactory | Neutral   | Satisfactory | Exceeded Expectations | Rating Average | Rating Count |
|-------------------|-------------|----------------|-----------|--------------|-----------------------|----------------|--------------|
| Audio stream      | 0.0% (0)    | 0.0% (0)       | 50.0% (1) | 50.0% (1)    | 0.0% (0)              | 3.50           |              |
| Jabber room       | 50.0% (1)   | 0.0% (0)       | 50.0% (1) | 0.0% (0)     | 0.0% (0)              | 2.00           |              |
| answered question |             |                |           |              |                       |                |              |
| skipped question  |             |                |           |              |                       |                |              |

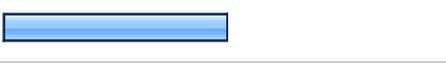
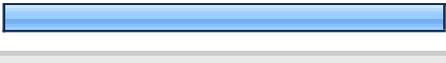
**31. Did you participate in one or more sessions from another location (not Hiroshima) using WebEx.**

|                   |   | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes               |  | 50.0%            | 1              |
| No                |  | 50.0%            | 1              |
| answered question |   |                  | 2              |
| skipped question  |   |                  | 379            |

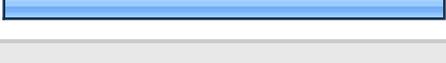
**32. How would you rate the WebEx application in support of your remote (not Hiroshima) participation?**

|                        | Did Not Use | Unsatisfactory | Neutral    | Satisfactory | Exceeded Expectations | Rating Average | Rating Count |
|------------------------|-------------|----------------|------------|--------------|-----------------------|----------------|--------------|
| WebEx                  | 0.0% (0)    | 0.0% (0)       | 100.0% (2) | 0.0% (0)     | 0.0% (0)              | 3.00           |              |
| Other (please specify) |             |                |            |              |                       |                |              |
| answered question      |             |                |            |              |                       |                |              |
| skipped question       |             |                |            |              |                       |                | 3            |

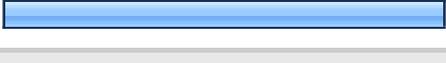
### 33. Will you be attending IETF 80 in Prague?

|                   |   | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes               |  | 0.0%             | 0              |
| No                |  | 33.3%            | 1              |
| Undecided         |  | 66.7%            | 2              |
| answered question |   |                  | 3              |
| skipped question  |   |                  | 378            |

### 34. Will you be attending IETF 78 in Maastricht hosted by SIDN?

|                   |   | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes               |   | 33.3%            | 1              |
| No                |  | 0.0%             | 0              |
| Undecided         |  | 66.7%            | 2              |
| answered question |   |                  | 3              |
| skipped question  |   |                  | 378            |

### 35. Will you be attending IETF 79 in Beijing hosted by Tsinghua University?

|                   |   | Response Percent | Response Count |
|-------------------|---|------------------|----------------|
| Yes               |  | 0.0%             | 0              |
| No                |  | 33.3%            | 1              |
| Undecided         |  | 66.7%            | 2              |
| answered question |   |                  | 3              |
| skipped question  |   |                  | 378            |



**Page 3, Q9. How would you rate the wireless service, the NOC, help desk and terminal room.**

|    |  |                       |
|----|--|-----------------------|
| 1  | some unreliability   | Apr 22, 2010 10:31 AM |
| 2  | First few days it was instable.  | Apr 16, 2010 3:04 AM  |
| 3  | IPv6 DNS servers were not provided through DHCP as in previous meetings. Multiple emails to the NOC received no response whatsoever.   | Apr 13, 2010 2:27 PM  |
| 4  | WIFI was inconsistent. Worked great sometimes, dropped frequently. WIFI access in the hotel room was nice, but it too was spotty. Was very nice to have the wired access in rooms. That was great.   | Apr 13, 2010 10:53 AM |
| 5  | wireless failed frequently; when working net access was sometimes abysmally slow   | Apr 13, 2010 10:26 AM |
| 6  | Maybe this is too much to ask, but: Now that meetings tend to continue through Friday afternoons, could the terminal room be kept operational a bit longer? This would e.g. allow people travelling the next day to print their boarding passes (which often cannot be done earlier than 24 hours before flight departure time). | Apr 13, 2010 10:23 AM |
| 7  | wireless coverage was good in some places and weak in others. (especially weak in some of the lobbies)   | Apr 13, 2010 9:53 AM  |
| 8  | Wireless connection was unstable and very poor performance   | Apr 13, 2010 9:33 AM  |
| 9  | poor bandwidth   | Apr 13, 2010 8:40 AM  |
| 10 | Wifi access and speed was intermittent and varied wildly. I just cannot understand why the IETF - purveyors of IP standards - cannot get wifi working right even in 2010!  | Apr 13, 2010 7:29 AM  |
| 11 | Wireless network had trouble at Sunday night.  | Apr 13, 2010 6:12 AM  |
| 12 | Wireless worked well most of the time, but there were disruptions in availability throughout the week.   | Apr 13, 2010 6:06 AM  |
| 13 | Many disconnections on the wireless network  | Apr 13, 2010 5:30 AM  |
| 14 | WiFi was the worst of any IETF I've been too. It basically didn't work most of the time whether around the conference area, in the rooms or even (due to h/w failure) in the terminal room. Even when it did throughput was low and connection unreliable. Hiroshima was the best.   | Apr 13, 2010 2:26 AM  |
| 15 | Dropped often  | Apr 13, 2010 1:42 AM  |
| 16 | IP addresses could not be allocated on Monday.   | Apr 12, 2010 10:04 PM |
| 17 | I was not able to access my company VPN  | Apr 12, 2010 5:21 PM  |
| 18 | Droppy wireless on a regular basis   | Apr 12, 2010 5:09 PM  |
| 19 | guy at help desk was clueless about printer configuration on linux, but I found help elsewhere.  | Apr 12, 2010 4:49 PM  |
| 20 | Frequently disconnected.   | Apr 12, 2010 4:38 PM  |

**Page 3, Q9. How would you rate the wireless service, the NOC, help desk and terminal room.**

|    |  |                       |
|----|--|-----------------------|
| 21 | wireless connectivity was noticeably worse than most IETF meetings   | Apr 12, 2010 10:01 AM |
| 22 | Repeated failures of the network were *really* shocking to me. It is truly farcical that IETF can't build a network that works for a week. I was very amazed.                        | Apr 12, 2010 9:47 AM  |
| 23 | Some slowness and one outage; pretty normal  | Apr 10, 2010 3:36 PM  |
| 24 | known problems with sessions dropping for apple macs...  | Apr 9, 2010 3:46 PM   |
| 25 | worst wireless in the last couple of years   | Apr 8, 2010 6:06 AM   |
| 26 | The IETF wireless LAN apparently does not harmonize with the VPN software of my employer; however, I was not able to identify the reason.  | Apr 8, 2010 4:02 AM   |
| 27 | Wireless connection broke several times  | Apr 8, 2010 2:31 AM   |
| 28 | printer was difficult to setup compared to other IETF.   | Apr 6, 2010 11:24 AM  |
| 29 | The wireless kept dropping every now and then. We, the users, should also be blamed for not raising it as an issue as soon as it happened (it was hard when we were in WG meetings). | Apr 6, 2010 10:41 AM  |
| 30 | speed is a bit slow with some interruptions  | Apr 6, 2010 9:29 AM   |
| 31 | Hotel room wireless (main hotel) was intermittent a few times, which I mention only because this is a step back from recent experiences.   | Apr 6, 2010 9:07 AM   |
| 32 | Wireless network was significantly worse than in previous IETFs. Performance was comparable to IETFs five years ago (times before 5GHz base stations).                               | Apr 6, 2010 7:55 AM   |
| 33 | Compared to earlier meetings, the availability / qos have degraded a lot. Sometimes DHCP did not provide me with an v4 address or local DNS servers did not resolve my DNS requests. | Apr 6, 2010 7:13 AM   |
| 34 | 1. The network was flaky throughout the week 2. I mostly could not get an address assigned in my hotel room  | Apr 6, 2010 6:47 AM   |
| 35 | signal kept dropping low   | Apr 6, 2010 6:45 AM   |
| 36 | The wireless was sometimes very slow. However, this could have also been a local issue of my laptop.   | Apr 6, 2010 5:34 AM   |
| 37 | wireless not as good as usual  | Apr 6, 2010 5:31 AM   |
| 38 | A bit slow, and problems with DNS mid-week.  | Apr 6, 2010 5:21 AM   |
| 39 | Limited bandwidth in hotel rooms   | Apr 6, 2010 5:02 AM   |
| 40 | Could use a couple of terminals/Pcs in the terminal room. As it was, without a laptop, it wasn't useful. And I'm trying to recall what NOC is, so guessed did not use.               | Apr 6, 2010 4:33 AM   |
| 41 | Wireless connectivity at the Hilton (12th floor) was very bad. I would get a disconnect about every 5-10 mn. Would crash the VPN and prevented me from                               | Apr 6, 2010 4:28 AM   |

**Page 3, Q9. How would you rate the wireless service, the NOC, help desk and terminal room.**

using the company IP phone system. I didn't report to NOC because others already complained, and NOC requested technical details that are beyond my level of expertise. Luckily, the hotel wired network did work and withstood the load.

|    |   |                     |
|----|---|---------------------|
| 42 | I had problems mounting the printer in the terminal room (paraniod FW in my PC). Would have been good with an extra PC in the terminal room   | Apr 6, 2010 3:06 AM |
| 43 | The WiFi was not as reliable as it has been in past meetings  | Apr 6, 2010 2:50 AM |
| 44 | Wireless had some stability issues, but nothing major.  | Apr 6, 2010 2:14 AM |
| 45 | wireless is a bit slower, and helpdesk not that helpful.  | Apr 5, 2010 9:29 PM |
| 46 | Wireless in the lobby and restaurants was horrible. Wireless in the rooms was terrible too. In the meeting rooms it was better but not great. When I sent feedback to the NOC, I got no reply.  | Apr 5, 2010 8:52 PM |
| 47 | the network was embarrassing  | Apr 5, 2010 7:45 PM |
| 48 | Huge packet loss, if working at all.  | Apr 5, 2010 5:14 PM |
| 49 | There were problems with the IETF ssid in the hotel rooms. I emailed the NOC about this, but never got a proper reply. However, I did hear (through other channels) that there was a problem and they didn't know how to fix it. So my only beef is that it would have been nice to have seen an email saying "There is a problem. Here are the symptoms. We don't know how to fix it." | Apr 5, 2010 4:43 PM |
| 50 | VPN was constantly disconnected.  | Apr 5, 2010 4:24 PM |
| 51 | network got some hiccups, but overall it was ok.  | Apr 5, 2010 3:50 PM |
| 52 | There were multiple time periods after the start of the meeting where the wireless disappeared. As a secondary matter, connectivity to the IETF net from my hotel room was also intermittent.   | Apr 5, 2010 3:35 PM |
| 53 | Wireless network flaky, IPv6 often broken for various reasons including rogue RAs.  | Apr 5, 2010 2:00 PM |
| 54 | Network was noticeably more flakey than it has been at recent meetings when Verilan ran the network.  | Apr 5, 2010 1:42 PM |
| 55 | signal fade in and out every few minutes  | Apr 5, 2010 1:40 PM |
| 56 | Wireless had (widely reported) unreliability issues. Fortunately while vexing these were not so widespread as to render it generally unusable.  | Apr 5, 2010 1:21 PM |
| 57 | Wireless in meeting rooms was intermittently flakey.  | Apr 5, 2010 1:13 PM |
| 58 | Wireless was intermittent and mostly not working. It worked fine on Sunday evening and in the morning up to about 9AM when more people started using it. After that it was highly unreliable until late evening.  | Apr 5, 2010 1:10 PM |
| 59 | I had the wireless connection not work on two separate occasions.   | Apr 5, 2010 1:00 PM |

**Page 3, Q9. How would you rate the wireless service, the NOC, help desk and terminal room.**

|    |   |                      |
|----|---|----------------------|
| 60 | Network is down sometimes   | Apr 5, 2010 12:36 PM |
| 61 | Wireless kept dropping, would start of fast, then slow down, reassociating often fixed it. No DHCP fairly often, slow speeds.   | Apr 5, 2010 12:23 PM |
| 62 | 1. wireless performance issues 2. printer not very usable   | Apr 5, 2010 12:22 PM |
| 63 | There seemed to be frequent outages and very long delays. I measured an RTT between Anaheim and San Jose at 65 seconds at one point.  | Apr 5, 2010 12:20 PM |
| 64 | Some of the access points, i.e. the ones provided by the hotel, were running buggy firmware that dumped modern IEEE 802.11e implementations off the network. There was a complicated workaround for Windows users, but Mac OS X users were just doomed. I helped the NOC troubleshoot this problem. | Apr 5, 2010 12:17 PM |
| 65 | Connectivity to Europe seemed a bit flakey at times, but this was fixed later in the week.  | Apr 5, 2010 11:51 AM |
| 66 | Some problems with wireless in common areas.  | Apr 5, 2010 11:47 AM |
| 67 | There were initial issues with the IETF SSID, namely periodic VPN drops. However, this seemed to stabilize later in the week. Speed was good.   | Apr 5, 2010 11:41 AM |
| 68 | network connectivity via wireless was by far the most unstable I've seen at an IETF in a long time. Terminal rooms should have at least a couple of stations available for printing docs when ones laptop is not readily available.   | Apr 5, 2010 11:39 AM |
| 69 | some issues with broken connectivity with the wireless. these were reported and worked on, but I didn't report them myself.   | Apr 5, 2010 11:34 AM |
| 70 | IETF wireless does not support IPSEC tunnels that are supported over the hotel wireless network   | Apr 5, 2010 11:29 AM |
| 71 | See below re: rooms. The wireless worked mostly ok for me in public areas, though it occasionally "hung up". We got explanations, of course. I use a Mac.   | Apr 5, 2010 11:29 AM |
| 72 | Shaky wireless  | Apr 5, 2010 11:28 AM |
| 73 | The outage in the wireless service was very disruptive, however I liked that we had wireless in our rooms.  | Apr 5, 2010 11:20 AM |
| 74 | Connect was erratic, could only access the Internet using ietf-a  | Apr 5, 2010 11:12 AM |
| 75 | wireless was intermittent all week long   | Apr 5, 2010 11:08 AM |
| 76 | Wireless in meeting rooms was very bad - please fix this so folks can get their work done.  | Apr 5, 2010 11:08 AM |
| 77 | Poor performance, random drops, huge ping times   | Apr 5, 2010 11:02 AM |
| 78 | Wireless was VERY bad. On Monday night I had no connectivity from the room. Pretty much, all through my stay connectivity was spotty.   | Apr 5, 2010 11:00 AM |
| 79 | Wireless connection was less reliable than usual. E.g., frequent AP re-   | Apr 5, 2010 10:54 AM |

**Page 3, Q9. How would you rate the wireless service, the NOC, help desk and terminal room.**

associations that wouldn't interfere with something like web browsing, but caused VPN connections to drop every minute or so. Terminal room should have at least one or two terminals for printing documents, so that we don't have to rely on the staff there to print stuff for us. (It's too much of a hassle to associate my laptop with a new printer.)

|    |  |                      |
|----|--|----------------------|
| 80 | We all know about the wireless problems already :)   | Apr 5, 2010 10:53 AM |
| 81 | No DHCPv6  | Apr 5, 2010 10:53 AM |
| 82 | hard to connect.... pretty bad!  | Apr 5, 2010 10:48 AM |
| 83 | wireless seemed to either kick people (me) off randomly or drop signal randomly. it was quite painful to use.  | Apr 5, 2010 10:46 AM |
| 84 | My laptop is disconnected from the wireless network many times. It is cold in the terminal root.   | Apr 5, 2010 10:46 AM |
| 85 | terminal rood was located out of the way.  | Apr 5, 2010 10:45 AM |
| 86 | Wireless was flaky especially in hotel room  | Apr 5, 2010 10:44 AM |
| 87 | Wireless network was sometimes instable.   | Apr 5, 2010 10:44 AM |
| 88 | I would like to have a ADF scanner ...   | Apr 5, 2010 10:42 AM |
| 89 | One morning (Monday or Tuesday) I was unable to get an IP Address via DHCP on the wireless.  | Apr 5, 2010 10:42 AM |
| 90 | Wireless was generally good. There were some highly noticeable hiccups with the DHCP and DNS servers, and overall throughput speeds seemed slower than normal. | Apr 5, 2010 10:42 AM |
| 91 | This time it was rather unstable   | Apr 5, 2010 10:40 AM |



**Page 3, Q10. How would you rate WebEx use onsite?**

|    |   |                      |
|----|---|----------------------|
| 1  | Report from at least one remote user in the UK that audio was unusable; he listened to the audio streaming instead, which worked well.  | Apr 19, 2010 4:57 AM |
| 2  | Reliability and ease of use remain an issue. Setup times reduced effective meeting time.  | Apr 13, 2010 7:18 PM |
| 3  | Impossible to use if you are unable to use voice.   | Apr 13, 2010 8:17 AM |
| 4  | I put "neutral" because when it was available it works great, but when it was not available it was really disappointing, especially for my colleagues who were not allowed to travel and wanted to participate (pwe3 for example).          | Apr 13, 2010 7:29 AM |
| 5  | Good idea and would have used but for the WiFi issues.  | Apr 13, 2010 2:26 AM |
| 6  | Overflowing meeting rooms due to trying to use webex enabled rooms is a bad tradeoff  | Apr 12, 2010 5:09 PM |
| 7  | voice quality still seems to be a problem   | Apr 11, 2010 4:20 AM |
| 8  | There was considerable distortion of the remote participants voices, and it seemed to be connected with the use of the Hotel PA system. Normal call-in to Webex worked fine.  | Apr 6, 2010 9:36 AM  |
| 9  | did not work for our wg. I guess too many things that might break, too complex to setup.  | Apr 6, 2010 8:20 AM  |
| 10 | Having someone in the room to assist the chairs with WebEx setup before the beginning of the meeting could lower the threshold to use WebEx. I simply did not have the time to set it up and skipped WebEx in favor of meeting time.        | Apr 6, 2010 7:13 AM  |
| 11 | Don't. Kill it. Too disruptive.   | Apr 6, 2010 4:41 AM  |
| 12 | audio quality was rather poor; speaker was barely understandable  | Apr 6, 2010 1:54 AM  |
| 13 | The remote speakers could barely be understood. I'm not sure how to correct this.   | Apr 5, 2010 5:14 PM  |
| 14 | incoming audio was incomprehensible   | Apr 5, 2010 3:13 PM  |
| 15 | Some of the key meeting rooms did not have webex access. And, webex is hardly a state of the art collaboration tool anymore, especially not considering the amount of bandwidth we typically have available and what could be done with it. | Apr 5, 2010 2:22 PM  |
| 16 | Not setup properly, can't access to one meeting   | Apr 5, 2010 2:06 PM  |
| 17 | Noise on connections in Monterey and room past Monterey.  | Apr 5, 2010 1:13 PM  |
| 18 | Only one case where I would have liked to be in two meetings at the same time. Could not use due to wireless not working. Caught end of other meeting since one let out early.  | Apr 5, 2010 1:10 PM  |
| 19 | I didn't personally use WebEx, but I found the meeting I attended where two of the presentations were done via WebEx to be almost impossible to understand.   | Apr 5, 2010 11:11 AM |

**Page 3, Q10. How would you rate WebEx use onsite?**

|    |   |                      |
|----|---|----------------------|
| 20 | Poor audio quality, virtually unusable  | Apr 5, 2010 11:00 AM |
| 21 | This worked very well!  | Apr 5, 2010 10:53 AM |
| 22 | Webex is a great tool, but it doesn't seem to work well in large rooms. Feedback was a problem in the one session I attended (ipsecme). Having conf. room mikes live when a remote participant speaks seems to be a problem (and it's hard to turn off all of them, including the ones in aisles). It would be great if the IETF could work with the vendor to work out a system to make this more useful for us. | Apr 5, 2010 10:53 AM |



**Page 3, Q11. Should WebEx support be expanded to additional meeting rooms for future meetings?**

|    |   |                       |
|----|---|-----------------------|
| 1  | Only if we can work out the audio problems. But primary emphasis should be improving the meeting for on-site attendees, not making it easier to remotely participate.   | Apr 19, 2010 4:57 AM  |
| 2  | The audio quality needs to be increased, if ever possible. At the end this might be a show stopper.   | Apr 15, 2010 3:37 AM  |
| 3  | Better access for remote participants is needed.  | Apr 13, 2010 7:18 PM  |
| 4  | I find jabber more satisfactory for low bandwidth links when participating remotely.  | Apr 13, 2010 9:24 AM  |
| 5  | if you add real-time text support, then webex will be really valuable.  | Apr 13, 2010 8:17 AM  |
| 6  | Yes. I think in this day and age where travel challenges are present for everyone, participation and relevance of the IETF's work must seek alternative mechanisms allowing people to participate.  | Apr 13, 2010 7:29 AM  |
| 7  | Even though I often can be on site myself, I do respect that many people cannot, and I have myself had to depend on audiocast, which was good, but more WebEx would be an improvement.  | Apr 13, 2010 6:03 AM  |
| 8  | More advertising on WebEx.  | Apr 12, 2010 10:04 PM |
| 9  | We are making more and more excuses for people to pay attention to laptops rather than what is actually going on at the meeting. I'd be in favor of Webex if it really enabled better remote participation, but using it effectively that way requires a lot of effort and monitoring, not just hooking up the meeting setup.   | Apr 12, 2010 8:49 PM  |
| 10 | Bot sure how much I like remote participation in the meetings.  | Apr 12, 2010 7:06 PM  |
| 11 | Overflowing rooms because big rooms did not have webex was a bad tradeoff   | Apr 12, 2010 5:09 PM  |
| 12 | Depends on whether IETF participants feel it adds enough value to offset costs.   | Apr 12, 2010 5:06 PM  |
| 13 | No comment. (I would have expected this choice to be available here.)   | Apr 12, 2010 4:51 PM  |
| 14 | I don't believe WebEx's protocols are open. IETF should be using open protocols (for which there can be free (as in freedom) implementations).  | Apr 12, 2010 4:49 PM  |
| 15 | Sometimes the WebEx is distracting from the people in the room.   | Apr 12, 2010 4:46 PM  |
| 16 | The main problem with WebEx isn't WebEx, but the lack of anything useful to display with it. I've probablyt used WebEx several hundred times now but I can count the number of times it was actually useful without running out of fingers.   | Apr 10, 2010 3:36 PM  |
| 17 | I won't be able to attend every IETF in person, but I'd like to be able to see the presentations.   | Apr 6, 2010 11:29 AM  |
| 18 | If the hotel PA was really at fault, then we will encounter different circumstances every time we set-up in a new hotel. That will make webex unreliable for planning purposes. We need some simple way for remote presenters to be heard and hear questions during their presentation, and otherwise the usual audio stream and jabber are sufficient. I had thought I would try Skype calls and | Apr 6, 2010 9:36 AM   |

**Page 3, Q11. Should WebEx support be expanded to additional meeting rooms for future meetings?**

|    |   |                      |
|----|---|----------------------|
|    | acoustically couple audio with the meeting room, but then webex was provided (at the last minute, thanks for that part) and we tried to use it with significant difficulty.   |                      |
| 19 | Haven't use it and haven't needed it so I don't have an opinion at this time. I would imagine that it would be useful if I was a remote only participate or, at least, some similar kind of technology would be useful.   | Apr 6, 2010 9:07 AM  |
| 20 | if it is simple to use.   | Apr 6, 2010 8:20 AM  |
| 21 | excellent way for remote participants to join in.   | Apr 6, 2010 5:34 AM  |
| 22 | Webex was pretty disruptive to one meeting I attended and so I'd say expand it if it can be better guaranteed to operate smoothly for WG chairs.  | Apr 6, 2010 5:06 AM  |
| 23 | Don't know.   | Apr 6, 2010 4:33 AM  |
| 24 | But why WebEx (i.e. Cisco)? There are other players in the industry.  | Apr 6, 2010 4:18 AM  |
| 25 | Good alternative if not able to participate in real person.   | Apr 6, 2010 2:50 AM  |
| 26 | currently, webex audio problems distract smooth running of meetings; I would not recommend expanding webex support until the problems are infrequent enough not to disturb the meeting  | Apr 6, 2010 1:54 AM  |
| 27 | Perhaps you should provide more explanation of what WebEx is and is capable of doing. I can make some guesses, but I really have little idea of what it does. (The problem here is to balance the needs of the novices against the needs of the experienced...) | Apr 5, 2010 10:13 PM |
| 28 | We should not be using a proprietary solution. We should not be showing preference to a commercial company who also has a vested interest in the outcome of the meetings.   | Apr 5, 2010 8:52 PM  |
| 29 | I would prefer that we use a non-proprietary solution such as Evo ( <a href="http://evo.caltech.edu/">http://evo.caltech.edu/</a> )   | Apr 5, 2010 4:58 PM  |
| 30 | Didn't use it, but I think that trying something in this direction is good.   | Apr 5, 2010 4:43 PM  |
| 31 | There were a lot of meeting room changes to accommodate webex. In several cases the changes were suboptimal.  | Apr 5, 2010 2:50 PM  |
| 32 | There are many people who cannot get to IETF for various reasons. WebEx makes it much easier to follow the proceedings. Do you plan to run a Webex archive to go with the audio archive? It would be useful.  | Apr 5, 2010 1:45 PM  |
| 33 | Its great for off site "attendees" or for attending one meeting and stepping out for one topic in another.  | Apr 5, 2010 1:10 PM  |
| 34 | (My WebEx experience is mostly limited to time outside IETF meetings.) WebEx has been a hit and miss experience, not something you can rely on. Aren't there any better products out there?   | Apr 5, 2010 12:59 PM |
| 35 | needs to become routine   | Apr 5, 2010 12:42 PM |

**Page 3, Q11. Should WebEx support be expanded to additional meeting rooms for future meetings?**

|    |  |                      |
|----|--|----------------------|
| 36 | All sessions should have Webex, whether for local participants sitting in the rear of the room, or moreso for those who cannot attend in persons due to travel costs, visa issues, etc.                          | Apr 5, 2010 11:41 AM |
| 37 | As long as the incremental cost isn't too great - why not?   | Apr 5, 2010 11:39 AM |
| 38 | it's a commercial product, so it feels like we're doing publicity here.  | Apr 5, 2010 11:34 AM |
| 39 | I think this would be nice, but it's another thing to manage during meetings and I don't know what it's costing.   | Apr 5, 2010 11:29 AM |
| 40 | Haven't used it to date. Sounds lke a good tool. Didn't know it was available.   | Apr 5, 2010 11:19 AM |
| 41 | WebEx should be deployed very carefully. I'm not sure it is effective in a large meeting.  | Apr 5, 2010 11:11 AM |
| 42 | Not unless we can solve the audio problems.  | Apr 5, 2010 11:08 AM |
| 43 | Additional invest into remote participation suggests additional revenue streams than meeting fees.   | Apr 5, 2010 11:08 AM |
| 44 | remote participation would be significantly improved by making this available to all WGs   | Apr 5, 2010 11:04 AM |
| 45 | Audio quality issues, perhaps related to hotel infrastructure, need to be resolved   | Apr 5, 2010 11:00 AM |
| 46 | Encouraging face to face interaction is a good thing - WebEx enabling remote attendance is a step in the wrong direction. Jabber + audiocast should mor than suffice.  | Apr 5, 2010 11:00 AM |
| 47 | The logistics for use of webex need to be worked out first.  | Apr 5, 2010 10:58 AM |
| 48 | I think it really helps.   | Apr 5, 2010 10:53 AM |
| 49 | Yes, but not until it's use in IETF conference rooms works better.   | Apr 5, 2010 10:53 AM |
| 50 | This should be perfected before expanded. There were sound issues with the meetings I was in. So it appears that some technical issues need addressing before expanding.   | Apr 5, 2010 10:49 AM |
| 51 | For some folks (like me), I have interest in one working group and this represents 2 hours of my time. There a huge cost involved to travel to these meetings when nowadays, Webex / Telecon really does the job | Apr 5, 2010 10:39 AM |
| 52 | no opinion   | Apr 5, 2010 10:37 AM |



**Page 3, Q12. At the Thursday Plenary a transcriptionist was used to project a real time transcription of the speaker's presentations on screens at the front of the room. If you attended was this useful to you?**

|    |   |                       |
|----|---|-----------------------|
| 1  | I found myself paying more attention by watching to see how accurate the transcription was!   | Apr 19, 2010 4:57 AM  |
| 2  | I was at another session where there was a transcriptionist. It would be helpful if these transcriptions (rough as they may be) were made more broadly available (i.e. all made available and posted in a well known place).  | Apr 15, 2010 2:46 PM  |
| 3  | As non English speaker is helpful to catch some words   | Apr 15, 2010 5:47 AM  |
| 4  | Feed on the web stopped working part way through (at least for me).   | Apr 14, 2010 3:20 PM  |
| 5  | Text was too small from the rear of the room in most cases.   | Apr 13, 2010 7:18 PM  |
| 6  | catching up on something missed in what the speaker said. however, error rate was high.   | Apr 13, 2010 10:26 AM |
| 7  | Able to understand what has been said. So many accents, non native speakers and listeners. The availability of captions will support the communication and understanding the meetings. And any hearing disability will also be compensated in this way.   | Apr 13, 2010 8:17 AM  |
| 8  | In general, I've found the Plenary session to be a giant waste of time.   | Apr 13, 2010 7:29 AM  |
| 9  | Although I did not attend, due to meeting commitments back in my home country, I found this service very useful indeed.   | Apr 13, 2010 7:11 AM  |
| 10 | My command of English is probably "above average" for a non-native English speaker, but having to deal with lots of accents and "fast talkers" sometimes impairs my ability to pick up the finer details. Being able to re-read what was just said from a transcription screen is very helpful! | Apr 13, 2010 6:03 AM  |
| 11 | Not only do I not find it useful, I find it distracting.  | Apr 13, 2010 4:09 AM  |
| 12 | The speakers should make sure the speaking correctly. Some people may use screen for double check some important wording.   | Apr 12, 2010 10:04 PM |
| 13 | Useful for non-native speaker   | Apr 12, 2010 8:56 PM  |
| 14 | The quality of the transcription is well below what, e.g., those of us who sometimes attend ICANN and similar meetings have come to expect. Indeed, its quality was barely above what I can get from completely automated speech to text tools like Dragon Naturally Speaking.                  | Apr 12, 2010 8:49 PM  |
| 15 | Was useful to catch up on portions of the plenary where I was out of the room. Would have been better if the on-line version of the transcription were up-to-date; however, it appeared to get stuck. The projected version was hard to read from the back of the room.                         | Apr 12, 2010 5:20 PM  |
| 16 | It was helpful to see what was just said if I missed an important point made by the speaker.  | Apr 12, 2010 4:51 PM  |
| 17 | 1) Always helpful to be able to backtrack if I missed something. 2) sometimes I just couldn't hear things (I am a native speaker of english.) Helpful to backtrack  | Apr 12, 2010 4:51 PM  |

**Page 3, Q12. At the Thursday Plenary a transcriptionist was used to project a real time transcription of the speaker's presentations on screens at the front of the room. If you attended was this useful to you?**

|    |  |                      |
|----|--|----------------------|
|    | here. However, the error rate was high enough that I often didn't find they caught what I missed either.   |                      |
| 18 | Certain details were clearer in text than in speech.   | Apr 12, 2010 9:47 AM |
| 19 | wasn't updated frequently; shown in a small window that wasn't maximised, and only showed part of what was being typed.  | Apr 9, 2010 3:46 PM  |
| 20 | Sometimes it is difficult to understand for non native speakers and with a look to the screen it is easier to follow.  | Apr 8, 2010 4:59 AM  |
| 21 | However, the web interface to view the transcript choked and never returned  | Apr 8, 2010 1:39 AM  |
| 22 | sometimes you didn't hear a sentence properly or missed something, esp. as non native speaker it is sometimes difficult In this case you can look up the missed part.  | Apr 7, 2010 3:59 AM  |
| 23 | It was amusing to watch for a while, but I eventually just tuned it out.   | Apr 6, 2010 11:29 AM |
| 24 | very difficult to read text on screen did not work on my computer  | Apr 6, 2010 11:24 AM |
| 25 | The web site allowing showing the data on my own laptop was even nicer, as long as it worked (on Wednesday).   | Apr 6, 2010 10:03 AM |
| 26 | A quick review of what the speaker said was very useful to have available. I was sitting very close to the front, and could see one of the screens quite well.   | Apr 6, 2010 9:36 AM  |
| 27 | Real time transcription is not useful, unless for archive purpose.   | Apr 6, 2010 9:29 AM  |
| 28 | The screen for the display of transcription needs to be at least 3 times larger with an equivalent increase in font size. In this case the transcription was rather small once you got about halfway back in the room, suggestions to sit in the front of the room notwithstanding.                            | Apr 6, 2010 9:07 AM  |
| 29 | sentences not clear, accent of the speaker.  | Apr 6, 2010 8:20 AM  |
| 30 | - It was difficult to read the screens (screens too low) unless one was sitting in the front of the room. - Unfortunately the web-page the transcriptions were additionally provided was not reachable (I assume due to too many connections). - Ideally would be a jabber room to relay the transcriptions to | Apr 6, 2010 7:13 AM  |
| 31 | It was not particularly useful because I was too far from the screen and the online presentation lagged too much behind and had lousy update characteristics (jumpy updates, jumpy formatting)   | Apr 6, 2010 6:47 AM  |
| 32 | If I missed some part of sentence, remark, etc., during presentation, I could go back to the screen and read the relevant part.  | Apr 6, 2010 5:24 AM  |
| 33 | Some speakers spoke really low and it was difficult to hear them   | Apr 6, 2010 5:21 AM  |
| 34 | Not being a native English speaker, I sometimes miss a sentence or expression, which the transcription allows me to catch. However, the speech-to-text software that is used seems to have problems with the Indian accent as much as I do.  | Apr 6, 2010 4:28 AM  |

**Page 3, Q12. At the Thursday Plenary a transcriptionist was used to project a real time transcription of the speaker's presentations on screens at the front of the room. If you attended was this useful to you?**

|    |  |                      |
|----|--|----------------------|
| 35 | Good to have text on the screen in case of listening difficulties. However, the way to present it can be improved (text was on the screen for a really short time only; especially MS Word jumping to the next page and through this hiding all text before can be improved).  | Apr 6, 2010 4:16 AM  |
| 36 | I am poor at English.  | Apr 6, 2010 2:00 AM  |
| 37 | I don't use English as a first language  | Apr 5, 2010 11:42 PM |
| 38 | There were times when I missed what was said, and the transcription (which was delayed a few seconds) had caught it. As an aside, the transcription sometimes provided a point of humor, when the transcription was wrong, however, the quality of the transcription was very high; I don't know how the transcriber did it. (Was it a person or a machine?) | Apr 5, 2010 10:13 PM |
| 39 | Transcription is very useful and I appreciate it. However, in Anaheim meeting, transcription web was stalled and never recovered. Transcription on the screen was too small to see, so I beg transcription web cast work more stable.  | Apr 5, 2010 9:43 PM  |
| 40 | as a foreigner, it is useful for me to catch the words and helped me understand the speaker better.  | Apr 5, 2010 9:29 PM  |
| 41 | It helped me catch up the speech by whom has strong accent.  | Apr 5, 2010 9:19 PM  |
| 42 | cannot read the script from the rear side of the room.   | Apr 5, 2010 7:23 PM  |
| 43 | If the screen can raise by 3-4 feet, and slightly larger fonts, it would be more useful.   | Apr 5, 2010 5:13 PM  |
| 44 | it just doesn't work well enough.  | Apr 5, 2010 3:50 PM  |
| 45 | sometimes my attention flagged, and I could catch up quickly viewing the transcription. Sometimes I just didn't hear the speaker clearly, and the transcriber helped.  | Apr 5, 2010 2:41 PM  |
| 46 | get a better transcriptionist  | Apr 5, 2010 1:34 PM  |
| 47 | Easy review, helpful for speakers with accents.  | Apr 5, 2010 1:13 PM  |
| 48 | typos were entertaining at times but mildly distracting  | Apr 5, 2010 1:10 PM  |
| 49 | People were talking around me making it hard at times to hear speakers   | Apr 5, 2010 1:07 PM  |
| 50 | Keeping up with hard to understand speakers (I'm not a native English speaker). Unfortunately, the transcriptionist wasn't much better in understanding them.  | Apr 5, 2010 12:59 PM |
| 51 | helped pick up context   | Apr 5, 2010 12:42 PM |
| 52 | Too much delay. Then sometimes words were garbled.   | Apr 5, 2010 12:34 PM |
| 53 | Some hard-to-understand accents were transcribed correctly, however there were many errors, even for American speakers.  | Apr 5, 2010 12:22 PM |

**Page 3, Q12. At the Thursday Plenary a transcriptionist was used to project a real time transcription of the speaker's presentations on screens at the front of the room. If you attended was this useful to you?**

|    |   |                      |
|----|---|----------------------|
| 54 | even at the end of a very long ieff week, i could still follow the talk :D  | Apr 5, 2010 12:18 PM |
| 55 | It might be useful if I need to refer someone who didn't attend the plenary to the transcription of it.   | Apr 5, 2010 12:17 PM |
| 56 | It was less than useful to me because of where I was sitting. I had a hard time reading it, though a couple times I managed to catch something by squinting at the screen. Guess I need new glasses.  | Apr 5, 2010 11:29 AM |
| 57 | For people who have a hearing disability like me I would like to see more transcripts   | Apr 5, 2010 11:20 AM |
| 58 | Helps piece together oratory and/or questions from those who may have an accent, may not be well supported auditorily (e.g., by the sound system), or just may not enunciate their words clearly.   | Apr 5, 2010 11:09 AM |
| 59 | Was sitting too far in the back to be able to read the projection   | Apr 5, 2010 11:08 AM |
| 60 | I did follow on my computer at work. I was not at the meeting, though.  | Apr 5, 2010 11:00 AM |
| 61 | I was sitting at the back and couldn't see the transcription.   | Apr 5, 2010 10:58 AM |
| 62 | Sometimes I miss what was just said, and glancing at the transcription output helps get the context. But this time I was pretty far back in the room and couldn't see it very well so it wasn't as useful to me here as it was in Hiroshima.  | Apr 5, 2010 10:53 AM |
| 63 | language barrier - as supplementary tool  | Apr 5, 2010 10:52 AM |
| 64 | I could read it if I missed a comment   | Apr 5, 2010 10:47 AM |
| 65 | it is impressive...   | Apr 5, 2010 10:42 AM |
| 66 | sometimes it is hard to hear; so using another sense like the visual is helpful   | Apr 5, 2010 10:42 AM |
| 67 | Sometimes, I'll miss an important phrase in what the speaker is saying. The transcription allows me to go back and see what someone else though was said. It helps maintain context. I'm also pretty visual, and can process written words more effectively than spoken -- I'll find myself reading the transcription sometimes just because it's easier than listening. The web page made this *so* much easier. Useful or no, it locked up halfway through the plenary, which was a little disappointing. | Apr 5, 2010 10:42 AM |
| 68 | It was also used on Wed.  | Apr 5, 2010 10:41 AM |



**Page 3, Q13. The IAOC uses survey results in its evaluation of the meeting venue's performance. How would you rate the following?**

|    |   |                       |
|----|---|-----------------------|
| 1  | Internet service in the room was slow compared to the meeting rooms - it's better when the IETF completely takes over the room network as well.   | Apr 19, 2010 4:57 AM  |
| 2  | Would run out of breakfast items (bread, fruits, etc.) early (around 8:30 am). Anyone coming for breakfast later would be left hungry.  | Apr 16, 2010 2:00 PM  |
| 3  | Bad reception of wireless. wired was not working at all, so not an alternative.   | Apr 16, 2010 3:04 AM  |
| 4  | Price of room is becoming an issue  | Apr 15, 2010 8:41 AM  |
| 5  | Wired internet access in my room was wonderful- great idea. WIFI in my room was unreliable.   | Apr 13, 2010 10:53 AM |
| 6  | stayed at the Marriott. the connection was so slow they refunded the fee (without me even asking.)  | Apr 13, 2010 9:53 AM  |
| 7  | Bagels and Muffins every day is a bit boring :-)  | Apr 13, 2010 8:17 AM  |
| 8  | The rush for beverages and snacks during the break is ridiculous. People behave like children and if you are out of a meeting 5 minutes late, most items have gone.   | Apr 13, 2010 7:11 AM  |
| 9  | Wireless network had trouble at Sunday night.   | Apr 13, 2010 6:12 AM  |
| 10 | The hotel was clearly designed for people with cars, with restaurants being a 15-20 minute walk away. Not great when popping out for lunch. Many (most?) IETF attendees do not rent cars when attending. The Chicago, Philadelphia, and Washington DC venues did not have this problem, so it is not a general problem with American venues. (Although Dallas did have this problem.) | Apr 13, 2010 4:09 AM  |
| 11 | See above WiFi in the room rarely worked. Meeting facilities were spread around over 2 floors with little place to congregate.  | Apr 13, 2010 2:26 AM  |
| 12 | Shortage of a range of food options proximate to the meeting location, especially at lunchtime. Ran out of food, hot water for tea, etc., at several breaks.  | Apr 12, 2010 8:49 PM  |
| 13 | Not too many food options near the hotel  | Apr 12, 2010 5:27 PM  |
| 14 | As usual, at the early-week snack breaks the food service appeared to underestimate the appetite of IETFers. They caught up later in the week.  | Apr 12, 2010 5:20 PM  |
| 15 | food at hotel too expensive   | Apr 12, 2010 5:14 PM  |
| 16 | Food ran out on day 1 breakfast, but remedied before meetings started. Other days were fine.  | Apr 12, 2010 5:06 PM  |
| 17 | Meeting rooms were either too big to hear clearly or too small to fit everyone in. The vaulted ceilings were awful for acoustics. The hotel restaurant was only fair and there were no options in walking distance during the lunch break.  | Apr 12, 2010 4:51 PM  |
| 18 | Please do not let them take simple coffee and tea service away between breaks. They always remove those in minutes. I realize how hotel cost structures work, but there must be some way to keep simple urns out most or all of the time.   | Apr 12, 2010 4:51 PM  |

**Page 3, Q13. The IAOC uses survey results in its evaluation of the meeting venue's performance. How would you rate the following?**

|    |   |                      |
|----|---|----------------------|
| 19 | Seemed to be rather too little food at breakfast  | Apr 12, 2010 4:45 PM |
| 20 | We could have used a fast lunch service in the breaks - as the one that was available in Hiroshima  | Apr 11, 2010 4:20 AM |
| 21 | Wireless connection broke several times   | Apr 8, 2010 2:31 AM  |
| 22 | I was at the Clarion (where the Internet service was spotty) due to price differential  | Apr 8, 2010 1:39 AM  |
| 23 | fruits was a good idea  | Apr 6, 2010 11:24 AM |
| 24 | Too much sugar in everything, but I'm not blaming IETF staff for USA food behaviour.  | Apr 6, 2010 10:11 AM |
| 25 | F&B exceeds only because in my experience arriving at varying times during breaks there was never any shortage of items, i.e., lots of variety was present.   | Apr 6, 2010 9:07 AM  |
| 26 | The breakfast and snacks were all about sugar, it was difficult to find anything that is not awfully high in carbohydrates.                                   | Apr 6, 2010 8:52 AM  |
| 27 | - good choice (mix) in food - breakfast should be available until 9:15 or so - in the beginning of the week there was not enough food                         | Apr 6, 2010 7:13 AM  |
| 28 | breakfasts rather poor this time - no fruit. most of the time the tea/coffee was not cleared away too promptly - good. skimmed (== fat-free) milk please.     | Apr 6, 2010 5:31 AM  |
| 29 | Internet service in my room: ssid not provided at registration. Hotel Staff: concierge didn't get back to me for a specific request, but promised they would. | Apr 6, 2010 5:02 AM  |
| 30 | Crap location.  | Apr 6, 2010 4:41 AM  |
| 31 | One day the IETF will provide protein at breakfast ...  | Apr 6, 2010 4:33 AM  |
| 32 | see above for comments on the wireless ietf network in my room (Hilton 12th floor).   | Apr 6, 2010 4:28 AM  |
| 33 | I did not find anything to eat for breakfast at 8:30 AM Monday morning  | Apr 6, 2010 4:01 AM  |
| 34 | in my hilton room: bad quality of the internet connection   | Apr 6, 2010 3:47 AM  |
| 35 | Insufficient bandwidth  | Apr 6, 2010 3:41 AM  |
| 36 | I love the cookies but for for health reasons I guess they can be ditched. The vegetables served one day was welcome  | Apr 6, 2010 3:06 AM  |
| 37 | the smaller rooms where somewhat low ceiling. So from the back it was difficult to see the presented slides.  | Apr 6, 2010 3:03 AM  |
| 38 | Breakfast seemed even more limited than usual, particularly compared with recent meetings outside North America.  | Apr 6, 2010 2:26 AM  |
| 39 | Should have more variety of fruit at breakfast (e.g. melon, strawberries)   | Apr 6, 2010 2:23 AM  |

**Page 3, Q13. The IAOC uses survey results in its evaluation of the meeting venue's performance. How would you rate the following?**

|    |   |                     |
|----|---|---------------------|
| 40 | meeting facilities with some windows/natural light would improve the atmosphere a lot...  | Apr 6, 2010 1:54 AM |
| 41 | There was a strong wireless signal in my room but it couldn't forward packets very well.  | Apr 5, 2010 8:52 PM |
| 42 | net was embarrassing, as i said above the hotel was tolerable for a large old mess food was sugar and carb  | Apr 5, 2010 7:45 PM |
| 43 | Ran out of breakfast too soon on Monday & Tuesday morning. Some meeting rooms were too small for large meetings (particularly http-related meetings).   | Apr 5, 2010 6:45 PM |
| 44 | Food was overpriced, the food court closed at 8:00, and there was almost no reasonable food in walking distance.  | Apr 5, 2010 5:14 PM |
| 45 | The IETF-meetings should provide working Internet connections. And it wasn't the hotels distribution network which were the failing link as far as i could tell..   | Apr 5, 2010 5:14 PM |
| 46 | Some meeting rooms were a little bit too big...   | Apr 5, 2010 5:13 PM |
| 47 | Overall I feel there was a shortage of "healthy" foods. Some days were worse than others in this regard.  | Apr 5, 2010 4:43 PM |
| 48 | The rooms are either too big or too small. We need rooms for 80-130, say. The big ones held 300-400 and the small ones held 40-70.  | Apr 5, 2010 3:59 PM |
| 49 | I will never understand why all yoghurt in the US are fat free with added gelatin :)  | Apr 5, 2010 3:50 PM |
| 50 | Wireless in my room was intermittent and weak.  | Apr 5, 2010 3:35 PM |
| 51 | At the mtg was fine, but outside the meeting area it was at best crowded / average.   | Apr 5, 2010 1:45 PM |
| 52 | Fruit at breaks was great. I was in the Marriott and ended up using the "IETF" Wi-Fi a fair amount. Service was poor, but then again, I was a few hundred feet away across the road!  | Apr 5, 2010 1:42 PM |
| 53 | having wireless signal in the room is a plus. The quality of signal has room for improvement.   | Apr 5, 2010 1:40 PM |
| 54 | I'd like more tables (classroom setup) in the meeting rooms   | Apr 5, 2010 1:34 PM |
| 55 | Breakfast frequently was all consumed by 0830, although it was supposed to run until 0900.  | Apr 5, 2010 1:21 PM |
| 56 | At breakfast, the hotel staff often took too long to bring additional muffins and coffee when they would run out. Often bringing them when most of us have left to go for various meetings. Coffee/tea was also often rolled away too early for thsoe who stagger in a bit late. It would have been nice to have the little fridges containing sodas/water available throughout the day rather than just in the morning and at coffee breaks. | Apr 5, 2010 1:19 PM |
| 57 | Wireless in my room unusable. Confusion about wired promo code.   | Apr 5, 2010 1:13 PM |

**Page 3, Q13. The IAOC uses survey results in its evaluation of the meeting venue's performance. How would you rate the following?**

|    |  |                      |
|----|--|----------------------|
| 58 | The out-of-meeting room workspace was just so-so. This amplified the need to run bar-bofs in actual meeting rooms. (Aaron Falk got creative in the IoT Bar BOF, but that was just a single instance.)  | Apr 5, 2010 12:59 PM |
| 59 | Wireless service in the room was damaged the same way as the IETF wireless service. See above.   | Apr 5, 2010 12:17 PM |
| 60 | The Hilton was not prepared w.r.t. free in room internet. The instruction sheet they sent up didn't have a promotion code and I was informed that the weekend staff could not fix this. The connection itself was fine. I switch to the "ietf" ssid once it was available.   | Apr 5, 2010 12:14 PM |
| 61 | I was charged at the hotel to receive postal packages. This was the first time it happened to me and I consider this unsatisfactory.   | Apr 5, 2010 12:10 PM |
| 62 | Wireless service in room had problems.   | Apr 5, 2010 11:47 AM |
| 63 | My only problem was that the Hotel was too cold. Thank God I took a sweater with me to Anaheim!  | Apr 5, 2010 11:42 AM |
| 64 | The meeting location was inconvenient. There was no reason to be so far from a major airport hub, near an entertainment attraction, or a location with so minimal external facilities! It would have been far better to have just met in downtown LA -- or even Minneapolis, in the winter.  | Apr 5, 2010 11:40 AM |
| 65 | there was very little around in walking distance. compared to hiroshima, anaheim was a huge letdown in terms of opportunities for lunch, dinner, etc around the hotel.   | Apr 5, 2010 11:34 AM |
| 66 | I found the hotel's network for two days was orders of magnitude better than the wireless I managed to use in my room. I had a lot of lookup failures, packet loss, &c. on the IETF network from my room, even though I had plenty of signal. Once the other conferences arrived, the hotel network was overloaded, I think.   | Apr 5, 2010 11:29 AM |
| 67 | Having fresh fruits and yogurt was a big plus for those of us trying to eat healthy  | Apr 5, 2010 11:20 AM |
| 68 | Two items ... 1) Although breakfast was advertised as available until 9:00 each morning, I twice got there at 8:40 and all the food already taken away!!! Also, the IETF should have some facility outside of the main meeting rooms for small group meetings. Either have a few small rooms available for ad hoc meetings, or a larger room with tables and chairs available. There was no place like this meet in the hotel. | Apr 5, 2010 11:19 AM |
| 69 | Internet in room: I stayed at the Marriott, and didn't have Internet access in the room.   | Apr 5, 2010 11:17 AM |
| 70 | I felt that the meeting facility was too large and had too much going on. I liked the venue in Dublin much more in the respect that we were the only ones there.   | Apr 5, 2010 11:17 AM |
| 71 | Not sure if intended for support, but at the Marriott, only had two bars with interruptive connectivity.   | Apr 5, 2010 11:09 AM |
| 72 | The network in the rooms was operating on what I think must have been some   | Apr 5, 2010 11:06 AM |

**Page 3, Q13. The IAOC uses survey results in its evaluation of the meeting venue's performance. How would you rate the following?**

|    |  |                      |
|----|--|----------------------|
|    | very underpowered access points, so that even though we had an IETF wireless network in the rooms, it was barely useable. Food choices at the venue looked pretty good on paper, but it was the usual captive food--the kind where they don't bother to make it good, because where are you going to go? |                      |
| 73 | chairs are not comfortable for the length of our meetings, facilities were quite crowded with other events especially on Sunday and Friday   | Apr 5, 2010 11:04 AM |
| 74 | The food was great this time! The internet fell down but the hotel wireless did help with that actually.   | Apr 5, 2010 10:53 AM |
| 75 | needed to leave hotel for lunches  | Apr 5, 2010 10:49 AM |
| 76 | More black tea! US locations always run out of black tea, and have lots of "fruit" teas left over.   | Apr 5, 2010 10:47 AM |
| 77 | if possible don't overlap with those nutball juice people again, please.   | Apr 5, 2010 10:46 AM |
| 78 | lack of salty items induring breaks. it was all sweets.  | Apr 5, 2010 10:45 AM |
| 79 | I stayed at Clarions Hotel   | Apr 5, 2010 10:42 AM |
| 80 | Hotel and the general area was very expensive but nice   | Apr 5, 2010 10:42 AM |
| 81 | Tuesday breakfast was extremely underprovisioned. By the time I got downstairs at 8:30, there was effectively no food left.  | Apr 5, 2010 10:42 AM |



**Page 3, Q14. How would you rate the following?**

|    |  |                       |
|----|--|-----------------------|
| 1  | secretariat staff: don't they ALWAYS exceed expectations?  | Apr 13, 2010 10:26 AM |
| 2  | Getting into the USA is more complicated for me (being a Swede) compared to many other countries. Having the meetings in the US is not a goal in itself for me. That said, hotel service is often very good in the US, and price/performance is probably good. OTOH, the selection of restaurants within walking distance is sometimes limited in typical "flat out" US cities. Renting a car is almost a necessity. | Apr 13, 2010 6:03 AM  |
| 3  | Audio could have been improved in some of the meeting rooms.   | Apr 13, 2010 5:30 AM  |
| 4  | Invitation letter could be sent faster with cheaper cost. The newcomer feels pain on that.   | Apr 12, 2010 10:04 PM |
| 5  | It might help to be a bit more clear about where the power strips might be found in any given room. On the other hand, if increasing numbers of us use machines that can run all day on a single charge of their batteries, the power strips might become less relevant.   | Apr 12, 2010 8:49 PM  |
| 6  | power strips were stupidly designed; a single mac adaptor would use up 3 other useful slots on the bar.  | Apr 9, 2010 3:46 PM   |
| 7  | Microphone confusion and delay.  | Apr 6, 2010 9:49 AM   |
| 8  | would be better if more power outlets were provided  | Apr 6, 2010 9:29 AM   |
| 9  | I liked the RFID Tag in Hiroshima, as is was easier to get all the names...  | Apr 6, 2010 9:10 AM   |
| 10 | A few more power strips would be useful.   | Apr 6, 2010 5:21 AM   |
| 11 | Audio was fairly good but it would be better to provide with mics that are attached behind he speakers ear   | Apr 6, 2010 3:06 AM   |
| 12 | I have a visa, did not have to handle it for the meeting   | Apr 5, 2010 3:33 PM   |
| 13 | Visa Weiver  | Apr 5, 2010 1:45 PM   |
| 14 | Being new at IETF I did not hear about BoF which I would have like to participate in.  | Apr 5, 2010 1:21 PM   |
| 15 | I need a VISA to enter the US but was not required to apply for one on this trip   | Apr 5, 2010 1:14 PM   |
| 16 | one projector failed; there seemed to be no prompt followup  | Apr 5, 2010 12:42 PM  |
| 17 | There were lots of great areas for sitting & talking/working, but it seemed more difficult to find power than usual. Meeting rooms were a little easier, but still seemed like fewer than normal.  | Apr 5, 2010 11:39 AM  |
| 18 | if IAOC is going to shy away from using US venues in the future, they need to be documenting exactly how many people had problems with visas for each US meeting to build a body of evidence justifying this change - your next 7 meetings are not in the US, yet Visa issues didn't even come up in the discussions during the plenary this time.   | Apr 5, 2010 11:04 AM  |

**Page 3, Q14. How would you rate the following?**

|    |   |                      |
|----|---|----------------------|
| 19 | Power strips are always a problem, and have to be taken into account when choosing a seat.  | Apr 5, 2010 10:58 AM |
| 20 | Meeting rooms are pretty low in height making the screen a lot more difficult to see from the back. This makes most sessions (in smaller rooms) pretty useless. | Apr 5, 2010 10:46 AM |
| 21 | The projected slides can be hard to see in a large room setting in the back. Suggest to have a minimum font size requirements for all presentations.            | Apr 5, 2010 10:41 AM |



**Page 3, Q15. How would you rate the meeting Program Book?**  
<http://www.ietf.org/meeting/77/meeting-packet.pdf>

|    |   |                       |
|----|---|-----------------------|
| 1  | "Program Book"? Don't know what you mean.   | Apr 13, 2010 10:26 AM |
| 2  | Meeting scheduling was the worst and most unpredictable that I've ever seen it since I've been attending IETF meetings starting in 1994. The agenda had changes literally EVERY DAY. This made planning side meetings and other work around IETF meetings nearly impossible.  | Apr 13, 2010 7:29 AM  |
| 3  | Not real happy about this. Not quite to "unsatisfactory", but not happy. If you aren't going to provide paper, then careful attention should be paid to formats that work well on computer screens and the screens of various pocketable devices, rather than assuming that the print format is reasonable for soft copy. | Apr 12, 2010 8:49 PM  |
| 4  | Not very useful.  | Apr 12, 2010 5:27 PM  |
| 5  | Would be useful to have a version of the program book / schedule / room map optimized for smartphones (iPhone / Droid). Room maps on the website are very hard to read (screen resolution), and rooms for breakout sessions aren't called out with links.   | Apr 12, 2010 5:20 PM  |
| 6  | Seemed a little awkward to navigate and find items. Could be improved.  | Apr 12, 2010 4:51 PM  |
| 7  | Looks useful though. I didn't notice it and, perhaps more importantly, was not given one during registration.   | Apr 6, 2010 9:07 AM   |
| 8  | Never have I seen so large errata on Sunday... booklet was useless as separate errata had to be consulted.  | Apr 6, 2010 7:55 AM   |
| 9  | Perhaps it's just me or my printer, but I gave up trying to print in a way that would fold into something convenient.   | Apr 6, 2010 2:26 AM   |
| 10 | Going electronic is in general a Good Thing. But I think a hard copy Note Well should be given to everybody at registration. Not all session chairs present the Note Well clearly enough.   | Apr 5, 2010 4:58 PM   |
| 11 | Found the map of places to eat difficult to use.  | Apr 5, 2010 4:43 PM   |
| 12 | looks nice; certainly a good idea - though I quite certainly would have looked into a traditional printed copy. Suggestion: place "updated <timestamp>" note somewhere very easy to find such as front (or welcome) page (maybe even with something to click for a refresh?)  | Apr 5, 2010 4:05 PM   |
| 13 | meeting packet + small paper program was a good combination !   | Apr 5, 2010 3:50 PM   |
| 14 | Perhaps part of the name tag?   | Apr 5, 2010 2:25 PM   |
| 15 | Too many errors   | Apr 5, 2010 1:45 PM   |
| 16 | Didn't know it existed. After looking at it, here are a few suggestions: 1) Add info on transportation to/from the airport(s) 2) Add a simplified local map 3) Add local restaurant info  | Apr 5, 2010 1:08 PM   |
| 17 | pretty much need hard-copy to be useful   | Apr 5, 2010 12:42 PM  |

**Page 3, Q15. How would you rate the meeting Program Book?**  
<http://www.ietf.org/meeting/77/meeting-packet.pdf>

|    |   |                      |
|----|---|----------------------|
| 18 | Book was awesome. I printed and bound it and it was WAY better than the tiny badge booklets.  | Apr 5, 2010 12:23 PM |
| 19 | There was no information about the various networks   | Apr 5, 2010 12:14 PM |
| 20 | Great idea not to print package!  | Apr 5, 2010 11:40 AM |
| 21 | While I have a nostalgic feeling for the packet, the agenda changes too much to make the printed version useful. Looking at the version on the web or as posted outside of the meeting rooms works fine.  | Apr 5, 2010 11:08 AM |
| 22 | I liked that there was so much less paper handed to me this time.   | Apr 5, 2010 11:06 AM |
| 23 | Increase awareness of this. Information about meeting on the website could be organized much better.  | Apr 5, 2010 11:00 AM |
| 24 | I did look at it, and it seems like its a good idea. But I have evolved my own way of gathering materials for a meeting and selecting what meetings I will attend, and had already gotten set before receiving this packet. If the packet comes out early next time then maybe I will use it. | Apr 5, 2010 10:58 AM |
| 25 | I liked it and I do very much like the tiny meeting booklets that i can put with my badge that I've gotten last couple of meetings. I end up using them to schedule outside meetings, too.  | Apr 5, 2010 10:53 AM |
| 26 | Didn't know about it.   | Apr 5, 2010 10:53 AM |
| 27 | Needs better proof-reading - one would imagine that the IETF can spell IEFT :-)   | Apr 5, 2010 10:46 AM |
| 28 | The meeting room map was difficult to read on the printed document, but perhaps I just need new glasses.  | Apr 5, 2010 10:42 AM |



**Page 3, Q16. Multiple email lists and aliases were used to get feedback and communicate to attendees. These include NOC@ietf.org to report network issues, mtd@ietf.org to report non-network meeting problems and provide feedback, 77All@ietf.org for one way admin info and the 77Attendees@ietf.org list to share...**

|    |  |                      |
|----|--|----------------------|
| 1  | the fewer lists the better.  | May 22, 2010 6:33 PM |
| 2  | Instead of "xxattendees", just create a permanent attendees list for all IETF meetings.  | Apr 19, 2010 4:57 AM |
| 3  | I think it would help to break out a separate list for meeting transportation issues.  | Apr 15, 2010 2:46 PM |
| 4  | IPv6 DNS servers were not provided through DHCP as in previous meetings. Multiple emails to the NOC received no response whatsoever.   | Apr 13, 2010 2:27 PM |
| 5  | These lists need to be moderated. Too much traffic.  | Apr 13, 2010 7:29 AM |
| 6  | 77Attendees had too many traffic and could not handle all.   | Apr 13, 2010 6:12 AM |
| 7  | S/N ratio for *Attendees continues to be abysmal and seems to be going gradually downhill. It could deteriorate into uselessness if the trend continues, which would be too bad.   | Apr 12, 2010 8:49 PM |
| 8  | Hard to make an "anything goes" list more useful. I would like to receive essential/official communications on a separate list than the attendees list, as the latter was full of complete rubbish.  | Apr 12, 2010 9:47 AM |
| 9  | The response and the approach from the NOC team was professionally done. A job well done   | Apr 6, 2010 5:27 PM  |
| 10 | too many emails on 77all and 77attendees   | Apr 6, 2010 2:47 PM  |
| 11 | How about creating own list for soccer players...  | Apr 6, 2010 10:03 AM |
| 12 | Ability to form some sub-lists on the fly (like soccer)  | Apr 6, 2010 9:36 AM  |
| 13 | The link to how to set up the printers and terminal room information should have been prominent on the IETF77 web page. I hunted for it without success. Finally, on Monday, someone from the NOC sent an email to 77all. By this time, I had become very frustrated, since I arrived about 13:00 on Sunday. | Apr 5, 2010 10:13 PM |
| 14 | Seemed way too many messages   | Apr 5, 2010 10:10 PM |
| 15 | ticket system could let me modify or update the issue i reported.  | Apr 5, 2010 9:29 PM  |
| 16 | volunteers in noc were helpful as usual. swiscom was embarrassingly arrogant, rude, and unhelpful  | Apr 5, 2010 7:45 PM  |
| 17 | Instead of "77Attendees", there should be "ietf-attendees".  | Apr 5, 2010 5:14 PM  |
| 18 | Trouble ticketing system well nigh unusable.   | Apr 5, 2010 1:13 PM  |
| 19 | ietf-meetings permanent alias,   | Apr 5, 2010 1:07 PM  |
| 20 | Was not clear to me the various uses for these lists.  | Apr 5, 2010 1:00 PM  |
| 21 | perhaps a summary of tickets to 77attendees would help encourage use of ticket   | Apr 5, 2010 12:42 PM |

**Page 3, Q16. Multiple email lists and aliases were used to get feedback and communicate to attendees. These include NOC@ietf.org to report network issues, mtd@ietf.org to report non-network meeting problems and provide feedback, 77All@ietf.org for one way admin info and the 77Attendees@ietf.org list to share...**

|    |   |                      |
|----|---|----------------------|
|    | system  |                      |
| 22 | Separate social and professional threads  | Apr 5, 2010 12:37 PM |
| 23 | The list mtd was nowhere announced  | Apr 5, 2010 12:14 PM |
| 24 | Please reinforce rules of etiquette for these lists. They have a tendency to become very noisy and therefore far less useful, especially when used to discuss a popular, yet tangential, topic. | Apr 5, 2010 11:41 AM |
| 25 | Respond to the reported problems by end of the week.  | Apr 5, 2010 11:29 AM |
| 26 | I checked the subscribe box for 77Attendees but didn't get subscribed. I also wonder why there are two lists.   | Apr 5, 2010 11:29 AM |
| 27 | Too much useless chatter - too many silly messages - but a few useful ones - makes it hard not to subscribe but frustrating to be a subscriber  | Apr 5, 2010 11:09 AM |
| 28 | Attendees gets very chatty sometimes on topics I am not sure are relevant... but its still useful.  | Apr 5, 2010 10:53 AM |
| 29 | send out notifications of these more than once. Sometimes we get so many emails that they get lost and a reminder sometimes helps.  | Apr 5, 2010 10:49 AM |
| 30 | Too many spam like emails on the attendees list. Please ask people not to use that mailing list for stupid things or their personal opinions, etc.  | Apr 5, 2010 10:46 AM |
| 31 | attendees mailing list was mostly off-topic   | Apr 5, 2010 10:45 AM |
| 32 | There was a lot of traffic on 77Attendees, perhaps too much, but I don't know how to improve that.  | Apr 5, 2010 10:42 AM |
| 33 | Having a single attendees list that persists from meeting to meeting (i.e., IETFAttendees) as suggested recently on 77Attendees, which is now mostly about 78, seems like a good idea.          | Apr 5, 2010 10:41 AM |



**Page 3, Q17. The EDU Team arranged for the following classes during the meeting. Were these classes useful to you?**

|    |   |                       |
|----|---|-----------------------|
| 1  | Handout for class would be helpful  | Apr 25, 2010 10:20 PM |
| 2  | IANA sections in I-Ds / RFCs  | Apr 13, 2010 10:23 AM |
| 3  | real-time text as a new real-time communication protocol.   | Apr 13, 2010 8:17 AM  |
| 4  | I did not attend the new comers training but heard from a number of folks that it was well presented.   | Apr 13, 2010 7:29 AM  |
| 5  | "Use of the DNS for protocols and applications."  | Apr 13, 2010 6:03 AM  |
| 6  | I would like these to be available in video if they're not already. Even an amateurish version by a volunteer, or pure audio with separate slides, would be exceedingly helpful.  | Apr 12, 2010 4:51 PM  |
| 7  | I really wish I had attended some of these. Somehow, I overlooked them.   | Apr 12, 2010 9:47 AM  |
| 8  | overview of basics, e.g. DHCP, IPv6, DNS, ICMP, MPLS. Overview of what other SDOs are doing (ITU SG13, SG15, MEF, BBF, ...)   | Apr 8, 2010 1:39 AM   |
| 9  | The Newcomers training is important and it should be maintained at all IETF meeting and its good to have someone delivering the training who knows about the work of IETF like the speaker for the Newcomers training at IEFT 77.   | Apr 6, 2010 5:27 PM   |
| 10 | Introduction/Demonstration to IETF Tools  | Apr 6, 2010 7:13 AM   |
| 11 | It would be useful to have high-level tutorials on general technology areas or current issues/states-of-affairs from a networking technology point of view in specific sectors such as enterprise, service provider, academic, financial, defence, connecting up to the relevant current work in the IETF. Another good tutorial topic would be relationship between IETF and other SDOs such as IEEE and ITU-T, joint work and processes, areas of differentiation and overlap, and so on. | Apr 6, 2010 6:15 AM   |
| 12 | I read the NAT slides, I would have like material on IPsec and NAT. I think a presentation that put all the various mobility strands in the IETF together in context would be good, but there's a danger of a limited viewpoint rendering it less than useful.  | Apr 6, 2010 4:33 AM   |
| 13 | I thought the topics were good but the security talk was a joke. The presenter was not qualified to give the talk.  | Apr 5, 2010 8:52 PM   |
| 14 | YANG data modelling language  | Apr 5, 2010 6:18 PM   |
| 15 | ... but the IPv6 session was very useful  | Apr 5, 2010 1:45 PM   |
| 16 | Would be nice to have newcomer training as web based so those who attend only one day could also view it.   | Apr 5, 2010 1:21 PM   |
| 17 | An ipv6 tutorial would be helpful.  | Apr 5, 2010 1:19 PM   |
| 18 | (The IPv6 tutorial at the WG chair training was useful and should probably be made available to a wider audience.)  | Apr 5, 2010 12:59 PM  |

**Page 3, Q17. The EDU Team arranged for the following classes during the meeting. Were these classes useful to you?**

|    |   |                      |
|----|---|----------------------|
| 19 | meant to attend some, but travel issues overwhelmed   | Apr 5, 2010 12:42 PM |
| 20 | Am in meetings all day on Sunday--would be nice if the security and Nat sessions could also be scheduled on other days. | Apr 5, 2010 11:42 AM |
| 21 | DNSSEC tutorial?  | Apr 5, 2010 10:53 AM |



**Page 3, Q18. How do you rate the Plenaries?**

|    |  |                      |
|----|--|----------------------|
| 1  | The usual greybeard discussion on Thursday was missing again.  | Apr 13, 2010 7:18 PM |
| 2  | The plenaries are a giant waste of time.   | Apr 13, 2010 7:29 AM |
| 3  | Technical plenary speakers were outstanding. The presentations were informative and thought provoking. I'd like to see more presentations like this on advanced technical topics.  | Apr 12, 2010 5:06 PM |
| 4  | I think that the level of the technical presentations was at this meeting lower than the high expectations for an IETF Technical Plenary   | Apr 11, 2010 4:20 AM |
| 5  | Not particularly interesting   | Apr 10, 2010 3:36 PM |
| 6  | nica talks this time!  | Apr 6, 2010 9:10 AM  |
| 7  | During the Tech plenary at least one speech was too long. One contribution (speech) should last no longer than 30 min (20:ish min presentation, 10:ish min discussion)   | Apr 6, 2010 7:13 AM  |
| 8  | privacy talk was very interesting, although the speaker wasn't that easy to follow (as a native English listener!). I feel that IAB/IESG panel discussion is now somewhat discouraged, which is a shame.   | Apr 6, 2010 5:31 AM  |
| 9  | None. They were very well run.   | Apr 5, 2010 10:13 PM |
| 10 | Bala's talk on Thursday was old news. I think the technical talks should be hard core, like Craig's was.   | Apr 5, 2010 4:58 PM  |
| 11 | Thursday's talks were really good. Wednesday's were less so. I suggest increasing the time for interesting technical presentations, perhaps at the expense of the more-admin-type stuff.   | Apr 5, 2010 4:43 PM  |
| 12 | The old story: we could squeeze out at least 15 minutes of valuable time by avoiding the procession of the honoraries :-). Seriously, the technical plenary needs an update of its format: less personnel-centric, more targeted towards substantive issues. | Apr 5, 2010 2:22 PM  |
| 13 | Technical presentations were somewhat underwhelming. My reaction was generally "well, duh, is this news to anyone?"  | Apr 5, 2010 1:21 PM  |
| 14 | I needed a Rotary makeup; and mean to follow the recording of Thursday evening   | Apr 5, 2010 12:42 PM |
| 15 | we had (as usual) one or two topics that swamped everything else during Q&A. it might be good to (1) focus on broader discussion, and (2) explicitly report back on what the leadership bodies thought the community was saying.                             | Apr 5, 2010 12:18 PM |
| 16 | Scrap the admin plenary, it's a waste of time.   | Apr 5, 2010 11:51 AM |
| 17 | Switch the days: Make Technical Wednesday and Admin Thursday.  | Apr 5, 2010 11:47 AM |
| 18 | Wish these could be shortened.   | Apr 5, 2010 11:18 AM |
| 19 | Speakers Thursday were excellent!  | Apr 5, 2010 11:08 AM |

**Page 3, Q18. How do you rate the Plenaries?**

|    |  |                      |
|----|--|----------------------|
| 20 | My expectations for plenaries are pretty low. The presentations at the Thursday plenary were interesting and useful, so I was pleased.   | Apr 5, 2010 10:58 AM |
| 21 | Eliminate administrative plenary, or reduce to a .5 hr prelim to technical plenary.  | Apr 5, 2010 10:54 AM |
| 22 | Too much time on trivia on Wednesday. Does the Internet not have bigger problems than day passes? Maybe the I* bodies can actively pose questions if there are none from the audience. | Apr 5, 2010 10:46 AM |
| 23 | Plenaries have become a waste of time. Too many status reports.  | Apr 5, 2010 10:41 AM |



**Page 3, Q22. Sessions have been added to Friday afternoons to provide more session time for working groups. If something that you are interested in is scheduled on Friday afternoon, would you attend?**

|    |  |                       |
|----|--|-----------------------|
| 1  | Probably not - forces Saturday to be a travel day.   | Apr 22, 2010 7:57 PM  |
| 2  | Friday PM is not a problem. It is Monday AM that I hate.   | Apr 15, 2010 2:46 PM  |
| 3  | Not willing to get home later than friday evening.   | Apr 14, 2010 3:20 PM  |
| 4  | depends on flight schedule. I wouldn't stay if it cost me another night in the hotel.  | Apr 13, 2010 6:19 PM  |
| 5  | Need to know prior to making travel arrangements. I was interested in a Friday session but did not learn about it until after all my travel arrangements were set.   | Apr 13, 2010 10:55 AM |
| 6  | If interest was related for my justification for attendance, then yes. Pure personal interest would not win over travel plans.   | Apr 13, 2010 10:26 AM |
| 7  | Depends on travel arrangements and if I had already attended Sunday.   | Apr 13, 2010 9:24 AM  |
| 8  | Not convenient for people having to travel far. For Anaheim leave on friday afternoon, arrive at home on Saturday evening !!!  | Apr 13, 2010 8:40 AM  |
| 9  | if we know more in advance to adjust the flight bookings.  | Apr 13, 2010 8:17 AM  |
| 10 | Friday is traditionally a travel day, especially for those traveling large distances (like back to Europe). Many also have work arrangements prohibiting travel during the weekends, so they must travel home on Fridays. Finally, our Jewish colleges cannot work on Fridays, making the Friday meetings useless as well.   | Apr 13, 2010 7:29 AM  |
| 11 | This really eats into my weekends, when international travel is required to go home.   | Apr 13, 2010 7:11 AM  |
| 12 | Depends on location and flight time options.   | Apr 13, 2010 5:30 AM  |
| 13 | While this meeting was particularly bad (I had to leave late Thursday night), it is often necessary for me to be home Friday evening, making Friday afternoon sessions (and, depending on distance, travel arrangements, and time zones, Friday morning ones) very difficult. If something that I'm interested in is scheduled on Friday afternoon and a firm schedule is announced before I commit to nonrefundable tickets, then I would probably attend. An interesting session scheduled on or after the usual agenda schedule will usually be impossible. | Apr 12, 2010 8:49 PM  |
| 14 | Only if it was a highly vital session, with lots of pre-meeting warning (Literally months)   | Apr 12, 2010 5:09 PM  |
| 15 | Would have to arrange my travel time accordingly. Very hard to get back to East Coast at reasonable hour if attending Friday meetings.   | Apr 12, 2010 5:06 PM  |
| 16 | It depends. It is really hard to make travel plans when the agenda is not put together, and I'm not always able to be available for the entire IETF meeting, often that means traveling home on Thursday night or Friday morning.  | Apr 12, 2010 5:05 PM  |
| 17 | Would have to be a critical meeting for me   | Apr 12, 2010 4:45 PM  |

**Page 3, Q22. Sessions have been added to Friday afternoons to provide more session time for working groups. If something that you are interested in is scheduled on Friday afternoon, would you attend?**

|    |  |                      |
|----|--|----------------------|
| 18 | Entirely depends on travel and hence venue. Usually the schedule is not known far enough in advance to book travel based on sessions, so it is difficult to plan.  | Apr 9, 2010 1:08 PM  |
| 19 | This time I attended on Friday, however I think that the Friday "experiment" has failed miserably and we should go back to finishing Thursday  | Apr 8, 2010 1:39 AM  |
| 20 | It depends - if given sufficient notice in the schedule, if the meeting is critical to my work, and if I am able to stay through the following Sunday (I don't travel on Saturday).  | Apr 7, 2010 9:18 AM  |
| 21 | Most likely would arrive a day later.  | Apr 7, 2010 6:07 AM  |
| 22 | The agenda would have to be set before I make airline reservations (at least a month out).   | Apr 6, 2010 11:29 AM |
| 23 | Depends on travelling  | Apr 6, 2010 10:11 AM |
| 24 | I may attend, but would prefer no sessions in Friday afternoon.  | Apr 6, 2010 9:29 AM  |
| 25 | but I left the session earlier to have some more time to talk to people before everybody left  | Apr 6, 2010 9:10 AM  |
| 26 | Friday afternoon conflicts with ISOC Advisory Council meeting.   | Apr 6, 2010 9:07 AM  |
| 27 | Got to fly back home, very long trip.  | Apr 6, 2010 8:52 AM  |
| 28 | NO. with travel, it makes 2 weekends on the road.  | Apr 6, 2010 8:20 AM  |
| 29 | usually collides with ISOC AC meeting  | Apr 6, 2010 7:13 AM  |
| 30 | Heh. My WG was scheduled on Friday, and we had a record low attendance (maybe 1/10th of normal)  | Apr 6, 2010 6:47 AM  |
| 31 | Friday afternoon sessions are more less useless for two reasons: - almost all participants are done after working the whole week at the IETF meeting - people that fly inter-continental back home will need Friday afternoon to catch a flight. not true for all attendees but true for people that like to stay with their families back home :) | Apr 6, 2010 5:34 AM  |
| 32 | but it's very helpful to know a huge distance in advance (6 weeks minimum)   | Apr 6, 2010 5:31 AM  |
| 33 | Attended this time, but turnout proved too low to make any decision.   | Apr 6, 2010 5:02 AM  |
| 34 | Would prefer go home. Get iesg to kill wgs to free schedule.   | Apr 6, 2010 4:41 AM  |
| 35 | I did attend one meeting on Friday, I didn't attend another that was on my "maybe" list. Friday is a negative for a meeting, I would not like my main interest to be on a Friday.  | Apr 6, 2010 4:33 AM  |
| 36 | Only for high-prio topics. In general, it is MUCH better to push WGs to make efficient use of their session time and give it up in case they do not really need it than to further extend the IETF meetings. Folks will leave anyway on Friday noon and will be worn out anyway, so Friday afternoon sessions will be the least                    | Apr 6, 2010 4:16 AM  |

**Page 3, Q22. Sessions have been added to Friday afternoons to provide more session time for working groups. If something that you are interested in is scheduled on Friday afternoon, would you attend?**

|    |   |                      |
|----|---|----------------------|
|    | productive in any case...   |                      |
| 37 | ISOC AC meeting was in afternoon. I went there. It also depends on what time my flight leaves on the Friday.  | Apr 6, 2010 3:03 AM  |
| 38 | I prefer the old system whereby the meeting ended Friday at noon.   | Apr 6, 2010 2:50 AM  |
| 39 | Depends on flight schedule, but normally it is possible.  | Apr 6, 2010 2:26 AM  |
| 40 | Depending on location (travel time). I have attended some sessions on Friday afternoon, but this could attend only until noon.  | Apr 6, 2010 2:14 AM  |
| 41 | In order to get a reasonable air fare, I have to schedule my travel to depart on Saturday, since the timing of the WG sessions is not known until after the good fares are no longer available... So, I am there anyway.  | Apr 5, 2010 10:13 PM |
| 42 | maybe   | Apr 5, 2010 9:29 PM  |
| 43 | If full Friday meeting is held, departing on Saturday arriving home on Sunday, and then full work on Monday through Friday is tough...  | Apr 5, 2010 5:13 PM  |
| 44 | I certainly was prepared to sit thru a full day RRG session (like some earlier meetings) - it was very nice to finish quickly. That allowed for some very helpful extended private workshop...  | Apr 5, 2010 4:05 PM  |
| 45 | Would need to know in advance, to schedule travel.  | Apr 5, 2010 3:50 PM  |
| 46 | I would prefer to start Sunday noon time and finish Thursday  | Apr 5, 2010 3:33 PM  |
| 47 | Depends on my flight plans. I would not extend my stay to get to a Friday afternoon session   | Apr 5, 2010 3:13 PM  |
| 48 | Only if it was critical.  | Apr 5, 2010 1:42 PM  |
| 49 | Sometimes (as with the upcoming meeting), I have other commitments that preclude staying for Friday.  | Apr 5, 2010 1:34 PM  |
| 50 | Depends on how far in advance I know and what kinds of tickets are available -- it is usually much harder to travel in such a way to make this possible, so extra effort needs to be spent. (In this meeting, I actually had to spend the time for getting my laptop repaired...) | Apr 5, 2010 12:59 PM |
| 51 | If I have to be there, I'll be there. But if I don't _have_ to be there, I'll skip.   | Apr 5, 2010 12:51 PM |
| 52 | yeah, especially if i was chairing one of the sessions :D (we had second session of MARTINI in the last slot)...  | Apr 5, 2010 12:18 PM |
| 53 | There are often side meetings Friday afternoon which might have more priority   | Apr 5, 2010 12:14 PM |
| 54 | Friday afternoon sessions should not be scheduled. Period.  | Apr 5, 2010 12:00 PM |
| 55 | If I must. Full IETF participation entails dedication of a week of time for onsite attendance. I would prefer to see items such as the plenaries moved to the   | Apr 5, 2010 11:41 AM |

**Page 3, Q22. Sessions have been added to Friday afternoons to provide more session time for working groups. If something that you are interested in is scheduled on Friday afternoon, would you attend?**

|    |  |                      |
|----|--|----------------------|
|    | beginning of the week or the end, leaving time during the week for more working group sessions. Friday's sessions (especially afternoon) are historically poorly attended, so having working group time there tends to be less productive. Due to poor attendance, often items which normally could be resolved in the meeting must once again be put to the list, rendering the meeting somewhat ineffective. |                      |
| 56 | Depends on travel schedule - have attended in the past. Would prefer not to have meetings 1st thing Monday and last thing Friday as I did at IETF77  | Apr 5, 2010 11:40 AM |
| 57 | I would have to be *very* interested. I usually fly back shortly after lunch on Fridays.   | Apr 5, 2010 11:34 AM |
| 58 | The problem is that we need to make flight arrangements before the agenda is out. Since Friday afternoon is by necessity getting more full, I will attend the next couple and see whether I find anything to attend on Friday afternoons.  | Apr 5, 2010 11:18 AM |
| 59 | get serious  | Apr 5, 2010 11:08 AM |
| 60 | Too many weekends spent traveling. By Friday I need to get back. I suggest running evening sessions and dropping Friday sessions.  | Apr 5, 2010 11:08 AM |
| 61 | Maybe  | Apr 5, 2010 11:07 AM |
| 62 | Depends on session content   | Apr 5, 2010 11:00 AM |
| 63 | If it's relevant.  | Apr 5, 2010 11:00 AM |
| 64 | Depends on how critical it is. In general, would prefer to avoid meetings on Friday.   | Apr 5, 2010 11:00 AM |
| 65 | This time I ended up using friday to hit disneyland with my family... but in general I don't have family with me and I would go to Friday afternoon sessions at most IETFs.  | Apr 5, 2010 10:53 AM |
| 66 | I would attend Friday morning, but Friday afternoon is often difficult. With meeting activity starting Sun. evening, by Fri. afternoon my brain is mush and my body ready to go home.  | Apr 5, 2010 10:53 AM |
| 67 | Depends  | Apr 5, 2010 10:52 AM |
| 68 | The problem with this is that the schedules are not provided early enough. Plane reservations need to be done at least 4 weeks in advance. Because the schedule is not out in advance this makes selecting Friday a toss up.   | Apr 5, 2010 10:49 AM |
| 69 | Depends on the group, but probably not.  | Apr 5, 2010 10:44 AM |
| 70 | It depends... (on flight schedule, which WG meeting, etc.)   | Apr 5, 2010 10:44 AM |
| 71 | I would attend if there are also other things of interest on Friday morning.   | Apr 5, 2010 10:42 AM |



**Page 3, Q24. Tell us what changes you would like at the Meetings.**

|    |  |                       |
|----|--|-----------------------|
| 1  | More varied snacks - we used to have candy & popcorn one afternoon; we did have ice cream this past meeting, which was also good.  | Apr 19, 2010 4:57 AM  |
| 2  | Please do not schedule meetings on Friday afternoons. It should be left for traveling.   | Apr 16, 2010 2:00 PM  |
| 3  | Start at noon on Monday at the expense of Friday PM. Publish session assignments sooner to enable earlier travel planning !!   | Apr 15, 2010 2:46 PM  |
| 4  | Just hope that unhosted / unsponsored meetings will remain relatively rare. (Yes, I do like to have a T-shirt).  | Apr 13, 2010 10:23 AM |
| 5  | the facilities were fine. however I would prefer meetings be held closer to international airports and areas with better developed mass transportation systems.  | Apr 13, 2010 9:53 AM  |
| 6  | For each BOF or bar BOF, some explanation about what it is about and the general rationale would be useful to decide whether to attend. The bar BOF web page was a nice start.   | Apr 13, 2010 9:24 AM  |
| 7  | This meeting was not very walking friendly. Please pick hotels in city centers that are more pedestrian friendly.  | Apr 13, 2010 8:51 AM  |
| 8  | No session on Friday afternoon   | Apr 13, 2010 8:40 AM  |
| 9  | always caption the sessions.   | Apr 13, 2010 8:17 AM  |
| 10 | NO FRIDAY MEETINGS   | Apr 13, 2010 7:29 AM  |
| 11 | 1) Beverages must be split up into smaller areas. For example have 4-6 stations scattered around the meeting room areas. 2) Draft outline agendas need to be produced on time, a few weeks before the meeting, as this is essential for flight and schedule planning.  | Apr 13, 2010 7:11 AM  |
| 12 | More time for discussions  | Apr 13, 2010 3:32 AM  |
| 13 | Don't do Friday sessions. For the people who are religious Jews this makes it very difficult to attend, or they have to stay at the venue until Sat night/Sunday.  | Apr 13, 2010 2:26 AM  |
| 14 | Less Friday meetings otherwise I have to loose 2 week-ends to go to the IETF   | Apr 13, 2010 1:42 AM  |
| 15 | I think Friday afternoon is a mistake except for groups who are using it for overflow (e.g., 2nd sessions) and who can schedule and commit to it well in advance. As a normal part of the agenda, it is probably better than the following Monday, but not much.   | Apr 12, 2010 8:49 PM  |
| 16 | Get rid of Friday afternoon meetings. Keep low-importance items like LISP on Friday mornings.  | Apr 12, 2010 8:09 PM  |
| 17 | Better Jabber presence please!!! I attended some meetings remotely since I had to leave early, and I just couldn't get folks to take questions to the mic. There is a jabber scribe sometimes, but there should a separate person at meetings who simply takes questions that are posted on jabber to the mic. | Apr 12, 2010 5:14 PM  |

**Page 3, Q24. Tell us what changes you would like at the Meetings.**

|    |  |                      |
|----|--|----------------------|
| 18 | IETF might want to start providing some meeting information via Twitter. Several of us commented on various aspects of the meeting using the tag #IETF77 .   | Apr 12, 2010 5:06 PM |
| 19 | The Hilton room cost exceeded our corporate policy (\$160/day). I stayed at the Comfort Inn which was about 1/4 of the cost. It's really hard to justify spending an extra \$500 for 4 nights, just to be in the conference hotel. I also did not stay at the conference hotel in either Stockholm or SFO, again mostly due to the cost. | Apr 12, 2010 5:05 PM |
| 20 | I liked having Tuesday evening without a social event and without meetings. It was nice having the free time.  | Apr 12, 2010 4:51 PM |
| 21 | Better value for money with regards to hotel selection. The Hilton was terribly expensive and the surrounding area was not much cheaper.   | Apr 12, 2010 4:49 PM |
| 22 | allow more session time for some active working groups if it is possible.  | Apr 12, 2010 4:47 PM |
| 23 | Some way to encourage active participants (e.g. document authors!) to stick around past their single meeting slot time.  | Apr 12, 2010 4:46 PM |
| 24 | Get the agenda finalized early enough for advanced airline ticket purchases (e.g. 14 days before the Sunday start of the meeting).   | Apr 12, 2010 4:45 PM |
| 25 | provide lunch  | Apr 8, 2010 2:31 AM  |
| 26 | Eliminate Fridays.   | Apr 8, 2010 1:39 AM  |
| 27 | Location   | Apr 7, 2010 7:08 PM  |
| 28 | Since planes are fuller these days, and last-minute changes may not be possible, it would be helpful if the schedule could be posted and finalized sooner.   | Apr 7, 2010 9:18 AM  |
| 29 | I think as a first time attendee to IETF, the meetings went well and in accordance with the time schedule so at this stage no need for any changes   | Apr 6, 2010 5:27 PM  |
| 30 | 2-day passes, to give one-day people more chances to meet with colleagues (no one-day passes, slightly higher fee).  | Apr 6, 2010 9:36 AM  |
| 31 | The RFID trial in IETF 76 was very useful. It is much easier to find out the name and affiliations of the speakers. I wish this can be used for future IETF meetings.  | Apr 6, 2010 9:29 AM  |
| 32 | ISOC and IETF should not conflict. I like them being co-located though.  | Apr 6, 2010 9:07 AM  |
| 33 | agenda should be in much earlier so that people can plan their travel much more in advance, and not be forced to spend the whole week just because they didn't know when the interesting and important meetings will take place.   | Apr 6, 2010 8:52 AM  |
| 34 | NO Friday afternoon sessions   | Apr 6, 2010 8:20 AM  |
| 35 | - 10 minutes between two sessions is rather short for the chairs, in particular if last meeting runs late and unexpected technical problems (e.g. with network) come up. - As mentioned above, during this meeting I had the worst wireless user experience in ages  | Apr 6, 2010 7:13 AM  |

**Page 3, Q24. Tell us what changes you would like at the Meetings.**

|    |  |                      |
|----|--|----------------------|
| 36 | One difficulty I've always had at IETF meetings is my vision: even with correction, I'm sufficiently nearsighted that it's usually not possible to easily read the names on peoples' tags. There's also a perennial problem with people forgetting to announce names when speaking or otherwise not identifying themselves clearly. The RFID system tested at Hiroshima was interesting but I'm sure we can do better.   | Apr 6, 2010 6:15 AM  |
| 37 | re-introduce the system where a speaker's name (at the mike) is put up on the screen (ie the RFID tokens in Japan) - it was VERY useful - and inclusive for people who don't know everyone. IETF meeting in China is extraordinary - given the differences in culture of openness and freedom. I am amazed that the IETF decided to support the Chinese government by having a meeting in China (evidence from past big events shows that is the impact); I certainly will not be adding my support.   | Apr 6, 2010 5:31 AM  |
| 38 | clear out Friday afternoons  | Apr 6, 2010 5:02 AM  |
| 39 | Nothing revolutionary.   | Apr 6, 2010 4:33 AM  |
| 40 | No (important) session in Friday. I'd prefer adding session during the opening sunday as from people coming from abroad, the first WE is already lost. Losing the 2nd WE because of friday sessions is too much.   | Apr 6, 2010 4:18 AM  |
| 41 | Main issue was that some of the rooms were overcrowded (do not schedule BoF sessions with reasonable interest in the smallest rooms...).   | Apr 6, 2010 4:16 AM  |
| 42 | Remove the Friday afternoon sessions   | Apr 6, 2010 4:01 AM  |
| 43 | Meeting Locations preferred in downtown areas  | Apr 6, 2010 3:49 AM  |
| 44 | Sadly, related sessions were scheduled at the same slot.   | Apr 6, 2010 3:37 AM  |
| 45 | nothing special  | Apr 6, 2010 3:36 AM  |
| 46 | I would like the IETF agenda to be known earlier (2,5 months before the IETF week) as I have to buy non-modifiable plane tickets and as it usually takes me more than 24hours to be back at home.  | Apr 6, 2010 3:32 AM  |
| 47 | plenary transcription  | Apr 5, 2010 11:15 PM |
| 48 | The sign outside the help desk said that it would be manned until 8:00 pm on Friday, but the staff went away at 3:30 pm. This was not unexpected (by me) but the sign would surely have misled some (probably newer) participants. The hotel staff came at about 3:00 with instructions to take away the printer. We managed to persuade him to come back about 3:30. The formal sessions stop at 3:15, but if at all possible please let us "finish up" for a couple of hours before tearing down. Also, I saw nothing announcing the impending tear-down. Two brief reminders to 77all would be a good idea: one Thursday afternoon (before the plenary) and one Friday morning about 11:00. | Apr 5, 2010 10:13 PM |
| 49 | none   | Apr 5, 2010 10:11 PM |
| 50 | t-shirts, and NO friday meetings :-)   | Apr 5, 2010 8:59 PM  |

**Page 3, Q24. Tell us what changes you would like at the Meetings.**

|    |  |                      |
|----|--|----------------------|
| 51 | This was not a good location. It was too far from a useful downtown area. The only restaurants in the area (which were far to walk to) were bloated, overpriced, chain restaurants. San Francisco, Portland, Seattle, Vancouver, Denver, etc. Its ok to go back to the same place when there good places.  | Apr 5, 2010 8:52 PM  |
| 52 | Too big meeting hall is not suitable for some meetings without so many people. so some medial size rooms are better.   | Apr 5, 2010 8:09 PM  |
| 53 | downtown locations are far far better than theme park periphery ghetto locations   | Apr 5, 2010 5:51 PM  |
| 54 | Minimize Friday meetings.  | Apr 5, 2010 5:13 PM  |
| 55 | I know that the Hilton contract brought us to Anaheim, but as a location it was horrible. How I longed for the Minneapolis Hilton instead.   | Apr 5, 2010 4:58 PM  |
| 56 | Closer locations.....Europe, Israel....  | Apr 5, 2010 3:33 PM  |
| 57 | Leave the leftover coffee and pastry available after breakfast and afternoon break.  | Apr 5, 2010 2:25 PM  |
| 58 | Friday afternoon meeting takes more efforts on hotel management (extra-day/check-out-attend-meeting-with-luggage), best to have the meeting schedule publish as early as possible, or move one or both Planeries to Friday instead.  | Apr 5, 2010 2:06 PM  |
| 59 | For those of us trying to keep up with the proceedings but unable to spare the whole week it would be good to have a video conferencing of major sessions.   | Apr 5, 2010 1:21 PM  |
| 60 | In terms of venue I would really prefer it to be some place that's not a desolate wasteland. Proximity of non-chain restaurants would be a good benchmark. This venue was almost as bad as San Diego in that respect.  | Apr 5, 2010 1:21 PM  |
| 61 | Meeting hotel rate should be cheaper than this one (200\$ is too expensive), there were no alternatives offered.   | Apr 5, 2010 1:14 PM  |
| 62 | Wireless that works.   | Apr 5, 2010 1:10 PM  |
| 63 | Make it much easier for remote participation.  | Apr 5, 2010 1:08 PM  |
| 64 | More short meeting slots, beat up chairs that allow 40+ minute "status" talks.   | Apr 5, 2010 1:07 PM  |
| 65 | Really missed the social event.  | Apr 5, 2010 1:00 PM  |
| 66 | More space for informal, but focused work. Like in Dublin.   | Apr 5, 2010 12:59 PM |
| 67 | more than 24 hours in the day!   | Apr 5, 2010 12:42 PM |
| 68 | Social would have been nice, even without sponsor.   | Apr 5, 2010 12:22 PM |
| 69 | I've mentioned this before, but I would really like "permanent" URLs for things like "current meeting cycle agenda", "current meeting cycle attendee list", etc. - i would still USE the "ietf 77 agenda" links from time to time, but what I usually want is the current meeting cycle agenda, and I can't bookmark "agenda" at ietf77 and have it be usable at ietf78. does this make sense? | Apr 5, 2010 12:18 PM |

**Page 3, Q24. Tell us what changes you would like at the Meetings.**

|    |  |                      |
|----|--|----------------------|
| 70 | No friday afternoon sessions. And schedule Friday morning sessions for WGs whose numbers are less than 20 attendees.   | Apr 5, 2010 12:00 PM |
| 71 | The Speaker ID thing worked well at Hiroshima and I'd have liked to see that again (with an easier way of resetting back to the presenter's ID).   | Apr 5, 2010 11:51 AM |
| 72 | Increased emphasis on facilitating remote participation. Perhaps remote attendees to wish to participate actively (using more expensive mechanisms, e.g. via Webex) should pay a nominal fee. With the Visa issue, and the IETF's response of having more meetings in non-US locations, it is increasingly difficult to attend regularly. However, if one could pay a nominal fee for full, remote participation (say \$100, etc), then those who can't cost justify the travel and meeting expense can still participate (and received participation credit). I participated in Anaheim, but my company will likely not pay for me to attend in Maastricht or Beijing. As the author of a recently accepted WG draft, I would hate to miss these upcoming meetings. | Apr 5, 2010 11:41 AM |
| 73 | Meeting locations should be selected based on travel time and ease of access to outside restaurants. I don't at all care about how interesting the local attractions are.  | Apr 5, 2010 11:40 AM |
| 74 | Better location. It was nice to have so many hotel options close by, but there were few non-hotel lunch options, no non-hotel coffee shops, and absolutely nothing to do within walking distance (or even a short drive) except Disney.  | Apr 5, 2010 11:34 AM |
| 75 | Less time on Friday. WGs need to be required to keep their meetings shorter. No WG (I'm looking at you, BEHAVE) needs three sessions, no matter what. People need to come to the meetings prepared, not sit there and get endless presentations.   | Apr 5, 2010 11:29 AM |
| 76 | Less working groups  | Apr 5, 2010 11:28 AM |
| 77 | more north american venues in the future   | Apr 5, 2010 11:18 AM |
| 78 | Locations that are accessible by public transit so that a car is not needed. More restaurants near the hotel. Less expensive hotels. More east coast North America locations (Montreal was quite nice, as was Philadelphia).   | Apr 5, 2010 11:18 AM |
| 79 | Keep hotel costs down - I did not use the Hilton because of the cost.  | Apr 5, 2010 11:12 AM |
| 80 | Reduce or eliminate last minute schedule changes. Regardless of how much some believe that attendees should be there for the full week that isn't reasonable. My time is very valuable to my company and I need the flexibility to book my travel in advance so I can attend just the days that are key to our interests (usually 3 days) and rely on not having to adjust and pay for travel changes due to last minute meeting schedule changes. Once the final schedule is published no changes should be permitted. If additional meetings need to be added, such as BOFs, that's fine but scheduled meetings should stay as scheduled (at least stay on the same day as originally scheduled).  | Apr 5, 2010 11:09 AM |
| 81 | done earlier on friday please  | Apr 5, 2010 11:08 AM |
| 82 | Reliable wireless - please.  | Apr 5, 2010 11:08 AM |

**Page 3, Q24. Tell us what changes you would like at the Meetings.**

|    |  |                      |
|----|--|----------------------|
| 83 | Hold them in city centers. Anaheim was rather drab and, well, suburban.  | Apr 5, 2010 11:07 AM |
| 84 | Somehow the A/V support for audio streaming still isn't solid. It would be good to get this to the point where it's no longer a problem. I would suggest having a backup strategy for when the hotel's PA system fails to provide a working feed. Simply putting a mic in the room ought to work--if attendees can hear, so can the mic.         | Apr 5, 2010 11:06 AM |
| 85 | scheduling collisions were especially bad this time, I think partly due to the amount of WG meetings that were scheduled for multiple back-to-back timeslots. If you have that many groups that are requesting big blocks of time, you probably need to be putting them on days that have longer sessions, instead of multiple shorter sessions. | Apr 5, 2010 11:04 AM |
| 86 | I much prefer meetings when the conf venue is in the hotel, or very close. I find the meetings when people are distributed across multiple hotels and must travel to the meeting to be inconvenient. (Though I recommend that there is little option in many European locations.)  | Apr 5, 2010 10:58 AM |
| 87 | allow multiple daily passes  | Apr 5, 2010 10:52 AM |
| 88 | Get rid of blue sheets in favor of electronic sign-in of some kind.  | Apr 5, 2010 10:49 AM |
| 89 | I would like at least a draft schedule out earlier. This meeting was some better in having seating. I would like to have more seating especially in the eating areas. I am partially disabled and cannot stand, so these areas without seating makes it very difficult. This hotel was better in that I could eat breakfast at the restaurant.   | Apr 5, 2010 10:49 AM |
| 90 | Better meeting rooms please. Avoid smaller rooms. difficult to find a seat and see the screen.   | Apr 5, 2010 10:46 AM |
| 91 | What happened to the RFID test at IETF76? I liked the experiment, and I think it should become permanent.  | Apr 5, 2010 10:44 AM |
| 92 | i would like the rates to be what the hotel offers as "best offer". Or be told that by getting the conference rate i am helping the IETF (Which i would be happy to)   | Apr 5, 2010 10:42 AM |
| 93 | Do not allow ISOC to schedule meetings on top of WG sessions.  | Apr 5, 2010 10:41 AM |
| 94 | All sessions should be Webex / conference call supported. Audio quality is the "make/break" component  | Apr 5, 2010 10:39 AM |
| 95 | I had to attend WG meetings on Friday, because my WG (which I co-chair) was scheduled for that day. However, I would strongly prefer no WG meetings on Friday's and, in particular, on Friday afternoon as it's extremely challenging to get flights to return home and I do not want to spend Saturday traveling.                               | Apr 5, 2010 10:39 AM |

**Page 6, Q28. If you did not attend IETF 77, why not? (Check all that apply.)**

|   |         |                       |
|---|---------|-----------------------|
| 1 | Illness | Apr 13, 2010 12:20 AM |
|---|---------|-----------------------|

**Page 6, Q28. If you did not attend IETF 77, why not? (Check all that apply.)**

**Page 6, Q32. How would you rate the WebEx application in support of your remote (not Hiroshima) participation?**

|   |   |                      |
|---|---|----------------------|
| 1 | this survey needs cleaned up. I signed up for and paid for the whole week for 77. knowing that I would not be in attendance - this was triggered based on my experiences with Ray in Hiroshima. | Apr 5, 2010 11:07 AM |
|---|---|----------------------|