# IETF – ENUM and Internet Directory Services

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#### Problem Statement

- How do callers find service(s) on the Internet if you only have a telephone number [E.164]?
- How can subscribers define their preferences for incoming communications?
- How do you make this simple, easy to use, without "reinventing the wheel"?



#### Solution Proposal – ENUM / Directory Services

- Put telephone numbers into the global domain name system [DNS]
- ENUM WG formed and operating in the Internet Engineering Task Force

Use DNS NAPTR (Naming Authority Pointer) Resource Records to find

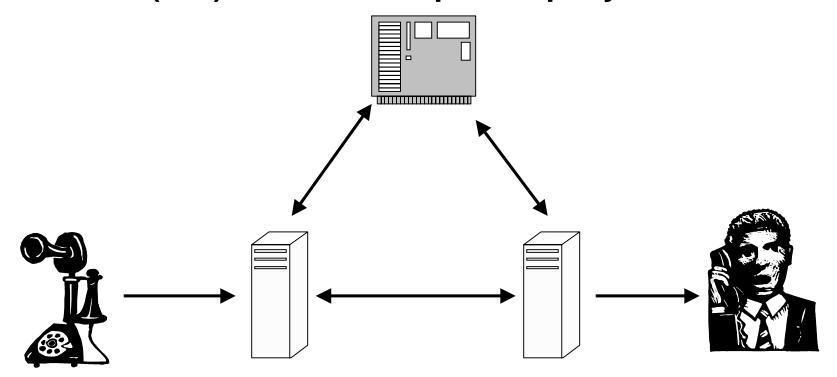
- IP address
- E-mail addresses
- Voice over IP SIP
- VPIM
- Link DNS-RR to LDAP directories for White Page data !!

- Take a fully qualified E.164 telephone number and create a DNS entry in a single highly defined and structured domain.
- The search for resources on the internet associated with 1-314-918-9020 becomes a DNS look up to: 0.2.0.9.8.1.9.4.1.3.1.e164.arpa
- Each digit becomes a definable and distributed "zone" in DNS terms
  - Zones such as country codes and area codes can be delegated
  - "Authoritive Name Servers" for telephone numbers can delegated to enterprises

## Simple Enum Flow Chart

**ENUM Global Directory (DNS)** 

Equates 1(314) 503-0640 to sip:rich.shockey@wcom.com
Or 1 (314) 503-0640 to vpim.ldap.mycarrier.com



**SIP Proxies /VPIM Servers** 

## NAPTR RR response to query for

\$ORIGIN 4.3.2.1.6.7.9.8.6.4.e164.arpa [ Sweden ]

#### In this response the preferred contact method is SIP

```
ord pr fl service re replacement
IN NAPTR 10 10 "u" "sip+E2U" "!^.*$!sip:paf@swip.net!" .
IN NAPTR 102 10 "u" "mailto+E2U" "!^.*$!mailto:paf@swip.net!" .
IN NAPTR 102 10 "u" "tel+E2U" "!^.*$!tel:+4689761234!" .
```

#### 3 Level Resolution Model

From e164.arpa

1. Delegation DNS Server [National]



2. Service Provisioning DNS Server



3. Service Specific LDAP Server (optional)

Who is the subscriber designated authority for a given phone number?

1. Delegation DNS Servers

1.e164.arpa [1 US cc] 4.4.e164.arpa [44 UK cc]

Point to domain of authority first

- What services are available for a specific phone number
  - 2. Service Provisioning DNS Server
  - 0.0.2.2.1.6.5.2.0.2.1.e164.bigco.com
- Use DNS resource records to "provision services"
- ENUM is a Service Selection Point for subscriber control of their IP telephony

#### **ENUM** in VPIM

- ENUM enables carrier and enterprise voice mail systems to find each other, interoperate and exchange messages
- Linkage to LDAP directory services adds functionality like "spoken name"
  - White page directory services
- Retrieve voice mail from anywhere in the world with a local call
- Project trials under consideration
  - Short Term



## ENUM in VoIP Gateways

ENUM allows VoIP gateways to find each other



- ENUM enables both intra and inter domain VoIP call setup
  - Private numbering plans handled internally to domain
- ENUM is not for routing calls
  - ENUM is for "declaring" the ability to accept certain applications
  - ENUM is a "opt-in" system
- ENUM is not specifically about toll bypass it about consumer choice and consumer creation of new services

#### **ENUM Resources**

#### **ENUM Charter –**

http://www.ietf.org/html.charters/enum-charter.html

#### **ENUM Core Protocol – IESG Last Call**

http://www.ietf.org/internet-drafts/draft-ietf-enum-dns-e164-03.txt

#### **ENUM Operations Issues- Under Active Discussion**

http://www.ietf.org/internet-drafts/draft-ietf-enum-operation-01.txt

#### **ENUM WG Requirements – Near WG Last Call**

http://www.ietf.org/internet-drafts/draft-ietf-enum-rqmts-01.txt

## **ENUM Resources**

**DNS zone redirection (DNAME)** 

http://www.rfc-editor.org/rfc/rfc2672.txt

**SRV** 

http://www.rfc-editor.org/rfc/rfc2782.Txt

**NAPTR** 

http://www.ietf.org/internet-drafts/draft-ietf-urn-naptr-rr-04.txt

#### **DDDS**

URI Resolution using the Dynamic Delegation Discovery System http://www.ietf.org/internet-drafts/draft-ietf-urn-uri-res-ddds-00.txt

Dynamic Delegation Discovery System (DDDS)
http://www.ietf.org/internet-drafts/draft-ietf-urn-ddds-00.txt