

Critical Content of Internet Mail



Eric Burger
Emily Candell

48th IETF VPIM WG

Background



- Gateway Situations Between Full Internet Mail Systems and Systems of Lesser Capability
 - Some Body Types Not Renderable / Storable
- Internet Mail: Either Whole Message Delivered or Not
- Lesser Capability: Parts of Message Delivered or Not

What Means Delivered?



- Some Parts Critical to Sender
 - Recipient Must Receive Body Part to Satisfy Sender's Expectations
- Other Parts Not Important
 - Lotus Notes' Stationery Icons
 - Microsoft Outlook's TNEF Attachemnts
 - Sender Wouldn't Want Receiving System to Reject Message Because of Parts He Didn't Know He Sent!

Need



- Method for Sending User Agent (or Sender) to Indicate Body Parts That The Sender Deems Critical
- Based on Inability to Store / Render Critical Part
 - Safely Ignore Unimportant Parts (cf. IVM)
 - Reject Message if Critical Part Undeliverable
 - Notify Sender of Unimportant Part Disposition (cf. PNDN / PMDN)

Approach



- Mark Critical Parts on a Part-By-Part Basis
- Following RFC 2045, Introduce Body Part Entity
- New Entity Indicates Whether Body Part is
 - Critical to the Sender
 - Important to the Sender
 - Unimportant to the Sender
- Proposal: Content-Criticality Entity

Content-Criticality: CRITICAL




- Body Part is Critical to Sender
- If Receiving System Cannot Render *Any* Critical Body Part, *Entire* Message Rejected
- If Receiving System Delivers *All* Critical Body Parts, Message Succeeds, Irrespectively of Deliverability / Rendering of Non-Critical Body Parts

Content-Criticality: IMPORTANT



- Body Part is Important to Sender
- Sender Probably Wants Notification of the Deliverability / Rendering of Important Body Parts
 - Following Notification Rules
- Failure of Important Body Parts Does Not Cause Reject of Message

Content-Criticality: IGNORE



- Sender Doesn't Care About Body Part
 - Sender *Does Not Want Notifications of Any Kind* About Ignored Body Part

Action Summary



	Sending UA Has Marked Body Part		
	CRITICAL	IMPORTANT	IGNORE
Body Part is Deliverable / Read	Appropriate Action	Appropriate Action	Ignore
Body Part is Undeliverable / Unreadable	Fail Entire Message	Appropriate Action	Ignore

Backward Compatibility



- No Content-Criticality Entities
 - All Body Parts Are CRITICAL
- One or More Content-Criticality Entities
 - Default Value IGNORE
- Need More Discussion on VPIMv2 Compatibility?

Discussion: Unrecognized Value



- **CRITICAL?** This is current state of Internet mail. However, if one or more Content-Criticality entities present, user probably intends something different.
- **IMPORTANT?** This captures more of the spirit of Internet mail. Generate a report if something the sender wants a DSN or MDN, otherwise be quiet.
- **IGNORE?** Again, if one or more Content-Criticality entities present, IGNORE is reasonable, too.

Thanks!



More Discussion?

Correspondence: e.burger@ieee.org